

Spectrotel, Inc.
3535 State Highway 66, Suite 7
Neptune, NJ 07753

Maine Price List

Original Title Page

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

Pursuant to Maine Public Utilities Commission Order under Docket No. 2007-234, and 65-407, Chapter 214, this Price List replaces Spectrotel, Inc. Long Distance Price List (detariffed) in its entirety.

SPECTROTEL, INC.

LONG DISTANCE TELECOMMUNICATIONS SERVICES

PRICELIST

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

**EXPLANATION OF NOTICE CONCERNING ALL
TERMS AND CONDITIONS AND RATES**

**EXPLANATION OF STANDARD
TERMS AND CONDITIONS**

The attached **Notice Concerning All Terms and Conditions and Rates** (attached Terms and Conditions **Pages 1 and 2**) provides that in the event of a conflict between Maine law or Public Utility Commission rules and provisions in a telephone utility's Terms and Conditions, the statute or rule will control. If a telephone utility includes these pages as the first two pages of its Terms and Conditions, the Commission normally will not review and suggest modifications to the remainder of the utility's terms and conditions. Inclusion of these two pages will accelerate the process for approval of terms and conditions and authority to provide service.

Nevertheless, we strongly encourage telephone utilities to avoid any conflicts between Maine law and Commission rules and a utility's Terms and Conditions. Such conflicts are not in the interest of the utility, its customers or the Commission. The best way to avoid such conflicts is to use the Commissions **Standard Terms and Conditions, Pages 3-8** of the attached Terms and Conditions. If you use Terms and Conditions of your own authorship, we encourage you at least to incorporate by reference those Commission rules (Chapters 291 (for CLECs) or 292 (for IXCs) and 870) that address credit and collection matters rather than using your own provisions that may conflict with those rules. It is your responsibility to ensure that your terms and conditions comply with Maine law. Maine law and Commission will of course control regardless of whether a utility includes the terms and conditions contained in Attachments 3.

Each page of the attached Terms and Conditions Notice must be signed by an officer or other person authorized to sign rate schedule and Terms and Conditions pages for the utility.

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**NOTICE CONCERNING ALL
TERMS AND CONDITIONS AND RATES**

The State of Maine Public Utilities Commission (MPUC) requires that each telephone utility's Terms and Conditions comply with and not conflict with requirements of Maine's Statutes (primarily in Title 35-A) and MPUC rules. Any provision in these Terms and Conditions or rate schedules that conflicts with a Maine statute or MPUC rule is inapplicable and will not be enforceable. The following rules apply to telephone utilities and contain provisions that affect matters that commonly appear in telephone utility Terms and Conditions:

Chapter 204 – Basic-Service Calling Areas.

Chapter 230 – Installation, Maintenance and Ownership of Customer Premises Wire

Chapter 250 – Coin-operated Telephone Service

Chapter 280 – Provision of Competitive Telecommunications Services

Chapter 291 – Standards for Billing, Credit and Collection, and Customer Information for Non-Eligible Telecommunications Carriers

Chapter 292 – Chapter 292, Standards for Billing, Credit and Collection, and Customer Information for Interexchange Carriers

Chapter 294 – Lifeline and Link up Service Programs

Chapter 296 – Selection of Primary Interexchange and Local Exchange Carriers

Chapter 870 – Late Payment Charges, Interest Rates to Be Paid on Customer Deposits, and Charges for Returned Check Fees

In addition, the following provisions (the first two of which are required by statute) are part of this utility's Terms and Conditions:

1. FOR INTEREXCHANGE SERVICE:

Discount for Hearing-Impaired Customers. Upon customer request, the Company will

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**NOTICE CONCERNING ALL
TERMS AND CONDITIONS AND RATES, (Cont'd.)**

automatically apply a 70% rate reduction for IntraState toll calls made from lines used by certified deaf, hard-of-hearing or speech-impaired persons who must rely on teletypewriters for residential telephone communications, and others as provided in 35-A M.R.S.A. §7302. To qualify for an automatic reduction, the customer must submit an affidavit to the Company on a form approved by the Maine Department of Human Services, stating that due to one of the aforementioned conditions, the customer or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, customers making calls to certified persons are eligible for a 70% rate reduction for relevant billed calls made during each billing period.

2. FOR LOCAL EXCHANGE SERVICE:

Enhanced Universal Emergency Number Service - E911 – Surcharge. An Enhanced Universal Emergency Number Service (E911) surcharge, as provided in 25 M.R.S.A. §2927(1-A), applies per month to each residence and business access line, including PBX trunks, Centrex access lines, semipublic coin lines, and public access lines, in addition to the monthly rates for these lines specified elsewhere in these schedules. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

3. FOR BOTH LOCAL AND INTEREXCHANGE SERVICES:

Any provisions in these Terms and Conditions that limit liability or damages do not apply to the extent they conflict with 11 M.R.S.A. §2-316(5) of the Maine Revised Statutes, Exclusion or Modification of Warranties.

This utility agrees that it is responsible for complying with all applicable rules of the Maine Public Utilities Commission and with the Maine Revised Statutes. It understands that if it applies or enforces any provision of these Terms and Conditions that is in conflict with a rule of the Maine Public Utilities Commission, or the Maine Revised Statutes, the rule or statute will govern; and the utility may be subject to action by the Consumer Assistance Division of the Maine Public Utilities Commission or an investigation by the Commission pursuant to 35-A M.R.S.A. §1303.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 1.0 - TERMS AND CONDITIONS

1.1 Definitions

Carrier, Company or Utility - refers to Spectrotel, Inc.

Completed call - is a call which the Companys network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.

Customer - means any person who has applied for, been accepted, and is either receiving utility service or has agreed to be billed for utility service. This term also includes a person who was a customer of the same utility within the past 30 days and who requests service at the same or different location.

Residential - customer is a customer who has telephone service at a dwelling and the service is used primarily for domestic or social purposes. All other customers are non-residential customers.

Service - means any telecommunications service(s) provided by the carrier under these schedules.

Station - is a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 1.0 - TERMS AND CONDITIONS (Cont'd.)

1.2 General

- 1.2.1** These Terms and Conditions and Rate Schedules govern Spectrotel's services originating and terminating at points within Maine. Specific services and rates are described in the Rate Schedules.
 - 1.2.2** The Company's intrastate service territory for facilities-based local exchange services consists of the Maine territory of Verizon - New England. The Company's intrastate service territory is statewide. Spectrotel's services are available twenty-four (24) hours per day, seven (7) days per week.
 - 1.2.3** Spectrotel's services are available for both residential and non-residential customers.
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SECTION 1.0 - TERMS AND CONDITIONS (Cont'd.)

1.3 Calculation of Rates

1.3.1 The Company does not rate calls based on mileage/distance.

1.3.2 The chargeable time of a call is times and measured by the underlying carrier. Timing of calls begins when the call is answered at the called station. Different rates may apply depending on the time of day or day of week the call is made. Calls originating in one-time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

1.3.3 The Company does not rate calls based on time-of-day.

1.3.4 The Company does not provide for holiday discounts.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 1.0 - TERMS AND CONDITIONS (Cont'd.)

1.4 Credit, Collection and Dispute Resolution Procedures

- 1.4.1 Residential Customers** - Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for residential customers are governed by Chapters 291 and 292 of the Maine Public Utilities Commission's Rules.
 - 1.4.2 Nonresidential Customers** - Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for nonresidential customers are governed by Chapters 291 and 292 of the Maine Public Utilities Commission's Rules.
 - 1.4.3** The Company charges a fee to establish service, as detailed in Section 4.1.2.
 - 1.4.4** For billing purposes, service is established on the date the customer's local exchange carrier switches the customer's service to the reselling Company's network.
 - 1.4.5** The Company bills charges monthly in arrears. For billing purposes, a month consists of thirty (30) days.
 - 1.4.6** The Company charges a fee to restore service that was disconnected for non-payment of bills, violation of the Terms and Conditions, or fraudulent use of the Company's services, as detailed in Section 4.3.
 - 1.4.7** All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules.
 - 1.4.8** As provided in Chapter 870 of the Maine Public Utilities Commission's Rules, the Company charges \$5.00 per account to which the check is applied or the amount of the bank charges the company, not to exceed \$15.00 for each check returned for nonpayment by a bank. If the company charges more than \$5.00, the Company shall furnish the Customer with proof of the bank charge.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 1.0 - TERMS AND CONDITIONS (Cont'd.)

1.4 Credit, Collection and Dispute Resolution Procedures (Cont'd.)

1.4.9 All customer bills are due and payable when presented. The bill becomes past due no less than 30 days after postmarked. Once a bill is past due, the carrier may proceed with collection activities per Chapter 291 or 292, and a late payment shall be charged on the undisputed past due amount, calculated at the maximum monthly rate specified in Chapter 870 as updated in November of each year by the Commission's Director of Finance.

1.4.10 Customer complaints are handled by a full service customer service department. Customers may call (888-700-5850) twenty-four (24) hours per day, seven (7) days per week, or submit a written complaint to:

Spectrotel, Inc.
3535 State Highway 66, Suite 7
Neptune, NJ 07753
Phone: 732-345-7000
Fax: 732-345-7893

If the customer is not satisfied with the Company response, the Customer may contact the Consumer Assistance Division, Maine Public Utilities Commission, 18 State House Station, 242 State Street, Augusta ME 04333-0018. Telephone: 800-452-4699 or 207-287-3831. Facsimile: 207-287-1039

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 1.0 - TERMS AND CONDITIONS, (Cont'd.)

1.5 Interruption of Service/Liability

- 1.5.1** The Company will attempt to provide continuous and uninterrupted service. When the Company schedules a service interruption for maintenance or repairs, the Company will notify customers of the cause and expected duration of the interruption at least twenty-four (24) hours in advance, when possible.
- 1.5.2** The Company's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in furnishing service or in Company facilities, and not caused by the negligence of its employees or agents, will not exceed the amount that the Company would have charged the customer for service for the period the aforementioned faults occur.
- 1.5.3** Upon customer request, the Company will credit a customer's account for service interruptions which are not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. Before requesting a credit, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. For purposed of computing a credit for leased facilities, a month consists of 720 hours. The Company will credit the customer's account at the rate of 1/720th of the monthly charge for the facilities affected for each full hour of the interruption.
- 1.5.4** The Company is protected against customer claims for libel, slander, or copyright infringement arising from the material, data, information, or other content transmitted using Company services. The Company is protected against all other claims arising from any act or omission of the customer while using Company services.
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SECTION 1.0 - TERMS AND CONDITIONS (Cont'd.)

1.6 ConnectME Maine Fund

The State of Maine, ConnectME Authority has implemented the ConnectME Fund. Beginning with bills issued on or after September 1, 2007, an assessment in the amount as set forth by the ConnectME Authority will be applied to the Customer's monthly total intrastate revenues.

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SECTION 2.0 - RATE SCHEDULES

2.1 General

Spectrotel provides Local Exchange, Supplementary Exchange and Toll Services for communications originating and terminating within the State of Maine. The Company's services are available twenty-four (24) hours per day, seven (7) days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, and/or call duration. Customers are billed based on their use of Spectrotel's services and network.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 2.0 - RATE SCHEDULES (Cont'd.)

2.2 Timing of Calls

Billing for calls placed over the Spectrotel network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 2.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
 - 2.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
 - 2.2.3** The initial and additional billing increments are stated in the description of each service.
 - 2.2.4** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.
-

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SECTION 3 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Verizon New England

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

4.1.1 General

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

New Installation Charge - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

Technician Dispatch Charge - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

Service Order Change Charge - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

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SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.1 Service Order and Change Charges (Cont'd.)

4.1.2 Rates

	Residence	Business
New Installation Charge, per line:	\$40.00	\$50.00
Change Charge, per order:	\$12.00	\$12.00

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SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.2 Premises Visit Charge

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

	Residence	Business
Initial 15 Minutes	\$26.00	\$35.00
Additional 15 Minutes	\$10.00	11.00

4.3 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment, but before cancellation of the service, as deemed in Section I of this Tariff.

	Residence	Business
Restoration, per Account:	\$26.00	\$41.00

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.4 Carrier Presubscription

4.4.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

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SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.4 Carrier Presubscription

4.4.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier is to be the Customers primary intraLATA interexchange carrier. The other carrier is to be the Customers primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.4 Carrier Presubscription (Cont'd.)

4.4.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.4.5 below:

4.4.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customers order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 4.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.4 Carrier Presubscription (Cont'd.)

4.4.5 Presubscription Charges

A. Application of Charges

After a Customers initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$10.00
Additional Line, Trunk or Port	\$10.00

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LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES (Cont'd.)

4.5 Public Telephone Surcharge

In order to recover Company expenses to comply with the FCCs pay telephone compensation plan Effective: February 21, 2003 on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call:

\$0.45

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES

5.1 General

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Service is provided on a term basis only. Unless otherwise specified, the minimum term is one (1) year. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

5.1.1 Application of Business and Residential Rates

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.1 General (Cont'd.)

5.1.1 Application of Business and Residential Rates (Cont'd.)

B. Business rates apply at the following locations, among others:

1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
 2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.1 General (Cont'd.)

5.1.2 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- A.** Governmental fire fighting, Maine State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
 - B.** An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
 - 5.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
 - 5.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
 - 5.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
 - 5.2.5** All times refer to local time.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service

5.3.1 General

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.2 Residential Local Exchange Service

Flat Rate Residential Local Exchange Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Flat Rate Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Flat Rate Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Long distance and intraLATA toll usage will be billed at per-minute rates, as found in Section 8 of this tariff.

- A.** Basic Unlimited Residential Local Exchange Service includes unlimited local exchange calling per month, as well as 3 features from the following list:

- Call Waiting
- Caller ID or Call Waiting ID w/Name
- Call Forwarding
- Call Forwarding Busy and/or No Answer
- 3-Way Calling
- Distinctive Ring (1 or 2)
- Automatic Callback (*69)
- Repeat Dialing (*66)

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.2 Residential Local Exchange Service (Cont'd.)

- B.** Premium Unlimited Residential Local Exchange Service includes unlimited local exchange calling per month, as well as 4 or more features from the following list:

- Call Waiting
- Caller ID or Call Waiting ID w/Name
- Call Forwarding
- Call Forwarding Busy and/or No Answer
- 3-Way Calling
- Distinctive Ring (1 or 2)
- Automatic Callback (*69)
- Repeat Dialing (*66)

C. Rates

RATE GROUP	SERVICE TYPE	SERVICE TYPE
	Basic Unlimited Residential Local	Premium Unlimited Residential Local
All Rate Groups – MRC	\$28.95	\$31.95
IntraLATA Toll – Per Minute	See Section 8.2.1	See Section 8.2.1

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.3 Home Free Package

The Home Free Package of services is available to individual residential line customers. The Home Free Package contains the following services: Unlimited Voice Local Calling, Unlimited Voice intraLATA Toll Calling, Call Waiting, Caller ID (with Name) or Call Waiting ID with Name, Anonymous Call Rejection, 3-Way Calling, and Directory Listing. Additional features are available individually at rates exclusive to Home Free Package subscribers.

The Home Free Package includes a blocking service that restricts access to discretionary services. The blocked prefixes are 540, 550, 551, 700, 900, 910, 920, 970, and 977. Subscribers may request unblocking of these prefixes at any time.

Package rate applicable per telephone line, up to 3 lines per residence. Customers with an existing business classification are not eligible for this product. The Company will not allow business customers to change classification to purchase this product. Lifeline customers are not eligible for this service.

This product is intended for residential voice service only. Internet use is considered data service. Monthly local and intraLATA usage in excess of 7,000 minutes is considered Internet usage and will be charged \$0.04 per minute for usage in excess of 7,000 minutes per month. If usage in excess of 7,000 minutes is determined to be voice usage, no charges will apply.

Unlimited local calling does not include per use features such as Directory Assistance calls, surcharges for *69, repeat dial, 3 way calling, call trace, Directory Assistance Call Completion, Interrupt, Verification, Operator Services, 500, 900, Follow-Me and other Information Services.

At the time of service connection, the customer will retain their existing eligible calling features at the Home Free per feature rate.

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.3 Home Free Package (Cont'd.)

A. Recurring and Nonrecurring Charges

Nonrecurring charges and service order charges apply, as described in Section 4.3.1 of this tariff. Charges for each Home Free Package line include a monthly recurring charge and applicable usage charges.

Monthly Recurring Charges (All Rate Groups): \$34.95

Home Free Package Features:

Per Line, Per Month

Call Forwarding	\$0.99
Call Forward Busy	\$0.99
Call Forward No Answer	\$0.99
Call Forward Busy/No Answer	\$0.99
Distinctive Ring 1	\$0.99
Distinctive Ring 2	\$0.99
Repeat Dialing (*66)	\$0.99
Automatic Callback (*69)	\$0.99
Speed Dial 8	\$0.99
Speed Dial 30	\$0.99
Per Call Blocking	\$0.99
Remove Call Blocking	\$0.99

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.4 Business Advantage Local Exchange Service

Advantage Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Business Advantage Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

There is 1 service option:

A. Advantage Unlimited Service

Advantage Unlimited Service provides business customers with unlimited local calling only. Long distance and intraLATA toll usage will be billed at per-minute rates, as found in Section 8 of this tariff.

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.4 Business Advantage Local Exchange Service

C. Pricing

RATE GROUP	SERVICE TYPE
	Advantage Unlimited
All Rate Groups	\$31.95
Local Usage	
Initial MOU	Included
Additional MOU	Included
IntraLATA Toll – Per MOU	See Section 8.2.1

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.5 Business Advantage PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers that route a call to the next idle trunk in a prearranged group.

PBX Trunks are available as Inward, Outward or Two-Way combination trunks where services and facilities permit. PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Recurring charges for PBX Trunk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Usage Sensitive Charges and Allowances for Business Advantage PBX Trunk Service are specified below. Service Charges and Surcharges for Business Advantage PBX Trunk Service are listed in Section 4 of this tariff under business rates. Long distance usage will be billed at per-minute rates, as found in Section 8 of this tariff.

RATE GROUP	Advantage Unlimited Local Trunk
All Rate Groups	\$49.95
Local Usage	
Initial MOU	Included
Additional MOU	Included
IntraLATA Toll – Per MOU	See Section 8.2.1

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 5 – BASIC SERVICES AND RATES (Cont'd.)

5.3 Basic Local Exchange Service (Cont'd.)

5.3.6 Direct Inward Dialing (DID) Service

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following maximum charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in this tariff. The Customer will be charged for the number of DID Number Blocks (100 numbers per block) regardless of the number of DID numbers utilized out of the available 100 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide		
Each Block of 100 DID Numbers	\$15.00	\$29.95
DID Service		
Each Trunk – First 10	\$25.00	\$74.95
Each Trunk – Over 10	\$25.00	\$36.95

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES

6.1 General

Centrex Service is a central office-based PBX service offered to business Customers. Standard pricing plans are offered to Customers with two (2) or more station lines. Centrex configurations and/or features not contained in this Section are offered on an individual case basis, subject to the availability of equipment and facilities necessary to provision the service on a continuing and economically feasible basis. The minimum term commitment for Centrex Service is one (1) month.

6.2 Regulations

6.2.1 Service Requirements

- A. Centrex Service is available to Customers served from a compatible central office where adequate facilities are available. A system must have a minimum of two (2) service lines.
- B. The Customer is responsible for notifying the Company thirty (30) calendar days prior to the termination of service.
- C. One free Directory Listing is provided with each Centrex Service system. Additional listings are available at rates specified under Directory Listing Services elsewhere in this tariff.

6.2.2 Centrex Basic Lines

- A. Centrex Lines provide intercommunication on a two-digit basis (activated by dialing the appropriate, pre-programmed intercom code for an associated line (Station To Station Dialing)) in addition to direct access to (Direct Outbound Dialing (DOD)) and from (Direct Inward Dialing (DID)) the exchange network without the assistance of an attendant. Centrex Lines are assigned a 10-digit telephone number and are provided with DOD and DID capability.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES (Cont'd.)

6.2 Regulations (Cont'd.)

6.2.2 Centrex Basic Lines (Cont'd.)

B. Centrex Lines can be provided with the following Line Class arrangements:

- 1. Unrestricted** - An arrangement that has no restrictions on either incoming or outgoing calling.
- 2. Partially Restricted Originating** - An arrangement that restricts a Centrex Line to only receive local exchange and Long Distance calls, and to make/receive calls to/from other stations within the system.
- 3. Fully Restricted** - An arrangement that allows intercom-only calling for the Centrex Line user.
- 4. 700/900/976 Restricted (Originating)** - An arrangement which denies the Centrex Line user the ability to make outgoing calls to 700/900/976 numbers.

C. There are two types of Centrex Lines:

- 1. Basic Centrex Lines** – There is a 2-line minimum and Basic Centrex Lines allow the customer to place an outbound telephone call without first dialing an access code (e.g., 9) (also known as Assume Dial-9 – No Access Code Dialing). Station-to-Station Intercom Dialing is not available for Basic Centrex Lines. Basic Centrex Lines are only available on a Month-to-Month basis.
 - 2. SpectroFlex Centrex Lines** – There is a 2-line minimum and SpectroFlex Centrex Lines allow Station-to-Station Intercom dialing. SpectroFlex customers must first dial 9 before attempting to dial a telephone number outside of their SpectroFlex Centrex system. SpectroFlex Centrex Lines are available on a 1, 3, and 5-Year term basis.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES (Cont'd.)

6.3 Standard Features

Basic Centrex and SpectroFlex Centrex Line standard features are provided where facilities permit. All Basic and SpectroFlex Lines are equipped with the features as indicated below, but the Customer may choose not to activate all features. The Basic or SpectroFlex Line rates apply regardless of the number of features activated by the Customer.

- 6.3.1 Call Forwarding - Busy Line** - Permits the routing of incoming calls to another specified line of the system if the intended line is in use. With this arrangement, more than one (1) station line can forward to a common station line.
 - 6.3.2 Call Forwarding - Don't Answer** - Permits the routing of incoming calls to another specified line of the system if the intended line is unanswered after approximately three (3) ringing cycles.
 - 6.3.3 Call Forwarding - Variable** - All Calls: Permits a station user to have incoming calls automatically transferred to another line of the system, or to a line outside the system, for temporary periods. The feature is activated by dialing a code, followed by the line number to which the calls are to be forwarded. The feature is deactivated by dialing another code. Reminder Ring provides for a distinctive ringing signal to be provided to the Call Forward - Variable line at the time the call is forwarded.
 - 6.3.4 Call Hold** - Permits an in-progress call to be held for extended period in order that another incoming call on another line may be answered.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES (Cont'd.)

6.3 Standard Features (Cont'd.)

- 6.3.6 Call Pickup:** Permits a line user to answer incoming calls to another line within the Centrex System by dialing a special access code.
 - 6.3.7 Call Transfer:** Permits a station user to transfer a call to another line either within or outside of the system.
 - 6.3.8 Station Line Hunting:** Permits station lines to be arranged in groups so that calls to a busy line in a group will be completed to another line in the group that is not busy.
 - 6.3.9 Three Way Calling:** Permits a station user to establish a 3-way conference by placing an in-progress call on hold, through operation of the switchhook, and then dialing another call. By again operating the switchhook, the station user can connect the two calls.
 - 6.3.10 Touch Tone:** All Centrex Lines are equipped for Touch Tone Calling.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES (Cont'd.)

6.4 Optional Features

- 6.4.1** Optional features are offered with each Centrex Service Plan in addition to the Standard Features shown in Section 6.3 preceding. Optional features are provided where facilities are available and consist of the following:
- 6.4.3 Call Waiting – Terminating** - Permits all incoming calls on lines already in use to be "announced" by a short burst of tone (audible only to the called party) and automatically completed upon termination of the in-progress call, or if the in-progress call is placed on Call Hold. This service can be provided for calls originating outside the system or for all calls. Tone Block allows a station user to temporarily deactivate Call Waiting prior to initiating a call or during a call in progress. The Call Waiting will be automatically reactivated when the call or call attempt is terminated.
- 6.4.4 Common Intercept** - Permits incoming exchange calls to unassigned and/or non-working lines to be intercepted by a standard announcement which informs the calling party that the called number is not in service. Intercommunication calls to unassigned station lines will be intercepted by a standard central office recorded announcement for system calls. This announcement will provide a common message that the number is not in service with advice that the in-house directory should be consulted.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES (Cont'd.)

6.4 Optional Features (Cont'd.)

- 6.4.5 Centrex Automatic Callback** - Permits an originating Centrex line user who attempts a call to a busy line within the system to automatically be connected to that line when both called and calling lines become idle.
- 6.4.7 Directed Call Pickup** - Provides the ability for a call directed to a station line to be answered by any other station user by dialing a code number followed by the station line number. This feature offered with or without Barge-In as follows:
- A. With Barge-In** - If the call has already been answered, a burst of tone is applied to alert the answering party of the impending presence of a third party. The third party is then bridged into the existing connection.
 - B. Non-Barge In** - If the call has already been answered, the station user who dialed the access code receives a busy tone.
- 6.4.8 Inside/Outside Ringing** - Permits the station user to identify the source of incoming calls by a unique ringing pattern.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES (Cont'd.)

6.4 Optional Features (Cont'd.)

- 6.4.11 Speed Dial – Single Digit** - Permits the user to make calls to frequently dialed numbers by using a single-digit dialing code. A Customer-programmable list (eight (8) numbers) is provided per line.
- 6.4.12 Speed Dial – Two Digit** - Permits the user to make calls to frequently dialed numbers by using a two-digit code. A Customer-programmable list (thirty (30) numbers) is provided per line.
- 6.4.13 Trunk Answer Any Station** - Permits any station user to answer an incoming exchange network call directed to the main listed number by dialing a code.
- 6.4.14 Uniform Call Distribution - UCD with Queuing** - Permits the station user to receive more calls than the multi-line hunt group is designed to handle. This is accomplished by providing the Customer with one queue slot.
- 6.4.15** The following features are also available with Centrex Lines: Automatic Callback, Repeat Dialing, Caller ID – Number Only, and Caller ID with Name. Refer to Section 7.1 for descriptions and rates for these Optional Features.
-

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 6 – CENTREX SERVICES AND RATES, (Cont’d.)

6.4 Optional Features (Cont’d.)

6.5.1 Monthly Recurring and Local Usage Charges:

- A.** The following rates apply to all Centrex Service lines provided by the Company, regardless of the number required by the Customer. Charges for monthly usage options apply in addition to the charges for Centrex Service lines. Long distance usage will be billed at per-minute rates, as found in Section 8 of this tariff.
- B.** Monthly recurring charges and Local Usage Charges per Individual Centrex Service line apply as follows:

	Basic Centrex Lines	Spectroflex Centrex Lines
Month-to-Month – MRC	\$34.95	N/A
1 Year Term – MRC	N/A	\$33.95
3 Year Term – MRC	N/A	ICB
5 Year Term - MRC	N/A	ICB
Local Usage		
Initial Minute	Included	Included
Additional Minutes	Included	Included
IntraLATA Toll – Per MOU	See Section 8.2.1	See Section 8.2.1

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES

7.1 Custom Calling Features

7.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

7.1.2 Description of Features

- A. Call Forwarding** - Automatically routes incoming calls to a predetermined telephone number
 - B. Call Forward No Answer** – Automatically routes incoming calls to a predetermined telephone number when the called line does not answer within a pre-specified number of rings.
 - C. Call Forward Busy** – Automatically routes incoming calls to a predetermined telephone number when the called line is busy.
 - D. Call Waiting** – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.
 - E. 3 – Way Calling** – Allows the Customer to add a third party to an existing conversation.
 - F. Speed Calling 8** – Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.
 - G. Speed Calling 30**– Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.1 Custom Calling Features (Cont'd.)

7.1.2 Description of Features (Cont'd.)

- H. Auto Call Back** – Automatically redials the last incoming call.
 - I. Repeat Dialing** – Automatically redials a busy number for up to 30 minutes until line is available.
 - K. Caller ID** – Provides for the display of the calling party telephone number on Caller ID compatible customer premises equipment.
 - L. Caller ID with Name** – Provides for the display of the calling party name and telephone number on Caller ID compatible customer premises equipment.
 - M. Distinctive Ring/Multi Ring Service 1** – Provides the Customer with two (2) separate telephone numbers, each with a distinctive ring, associated with one line.
 - N. Distinctive Ring/Multi Ring Service 2** - Provides the Customer with three (3) separate telephone numbers, each with a distinctive ring, associated with one line.
 - O. Caller Originating Trace** – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers.
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Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.1 Custom Calling Features (Cont'd.)

7.1.3 Rates and Charges

- A. The following features are available to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the features.

The rates and charges below are provided on a month-to-month basis.

Custom Calling Feature	Residential Monthly Recurring Charge	Business Monthly Recurring Charge
Call Forwarding	\$2.50	\$3.95
Call Forward – No Answer	\$0.95	\$1.75
Call Forward – Busy	\$0.95	\$1.75
Call Forward – Busy and No Answer	\$1.25	\$2.50
Call Waiting	\$2.95	\$3.95
3-Way Calling	\$2.50	\$3.95
Speed Calling 8	\$2.50	\$2.95
Speed Calling 30	\$3.95	\$4.95
Auto Call Back	\$2.50	\$1.95
Repeat Dialing	\$2.50	\$1.95
Auto Callback and Repeat Dialing	\$3.95	\$2.95
Anonymous Call Rejection	\$1.95	\$1.95
Caller ID	\$4.95	\$4.95
Caller ID with Name	\$4.95	\$4.95
Call Waiting ID	\$4.95	\$4.95
Call Waiting ID with Name	\$4.95	\$4.95
Distinctive Ring/Multi Ring Service 1	\$2.95	\$4.95
Distinctive Ring/Multi Ring Service 2	\$4.25	\$7.95

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.1 Custom Calling Features (Cont'd.)

7.1.3 Rates and Charges (Cont'd.)

- B.** The following features are available to all local exchange Customers on a per use basis. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

Custom Calling Feature	Rate Per Use
3-Way Calling	\$0.75
Repeat Dialing	\$0.75
Automatic Callback	\$0.75
Caller Originating Trace	\$4.00

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.2 Directory Assistance Service

7.2.1 General

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges.

7.2.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A.** Calls originating from a Public Telephone Service line to points within the local and intraLATA calling area.
 - B.** Requests for telephone numbers of non-published service.
 - C.** Requests in which the Directory Assistance operator provides an incorrect number provided that the calling party reports the wrong number to the Company.
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Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.2 Directory Assistance Service (Cont'd.)

7.2.2 Regulations (Cont'd.)

- D.** Requests for telephone numbers which were omitted from the alphabetical directory as a result of Company error.

 - E.** Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New York or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.
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Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES, (Cont'd.)

7.2 Directory Assistance Service, (Cont'd.)

7.2.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Direct-Dialed - Local and IntraLATA Toll, Per Call:	\$1.50
Operator Assisted - Local and IntraLATA Toll, Per Call	\$1.50
National DA, Per Call:	\$1.50

7.2.4 Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by the appropriate call allowances and exemptions as stated in Section 7.2.2 of this tariff.

Local and intraLATA Toll, Per Call:	\$0.35
InterLATA Toll, Per Call:	N/A

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.3 Operator Service

7.3.1 General

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont’d.)

7.3 Operator Service (Cont’d.)

7.3.2 Busy Line Verification and Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

- A.** The operator verifies that the line is busy with a call in progress, or
- B.** The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.3 Operator Service (Cont'd.)

7.3.3 Operator Service Rates

A. Usage Charges

Rate Per Minute: \$0.20

B. Per Call Service Charges

Customer Dialed Calling Card	\$0.55
Operator Dialed Calling Card	\$2.50
Collect, Automated	\$1.75
Collect, Operator Assisted	\$2.50
Third Party Billed, Automated	\$1.75
Third Party Billed, Operator Assisted	\$2.50
Person-to-Person	\$3.70

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Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

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SECTION 7 – SUPPLEMENTAL SERVICES AND RATES, (Cont’d.)

7.3 Operator Service (Cont’d.)

7.3.4 Rates for Busy Line Verification and Line Interrupt Service

Busy Line Verification, per request	\$2.50
Emergency Interrupt Charge, per request	\$5.00

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.4 Directory Listing Service

7.4.1 General Terms and Conditions

- A.** The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
 - B.** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
 - C.** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
-

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES, (Cont’d.)

7.4 Directory Listing Service (Cont’d.)

7.4.1 General Terms and Conditions (Cont’d.)

- D.** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
 - E.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
 - E.** Rates and regulations for listing service are applicable only to listings in the alphabetical directories.
 - G.** Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.
 - H.** A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.
 - I.** Listing services are available with all classes of main telephone exchange service.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.4 Directory Listing Service (Cont'd.)

7.4.2 Listings

A. Primary Listing

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

B. Additional Listings

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be Effective: February 21, 2003 for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the customer, with a minimum service period of one month.

C. Foreign Listing

Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont'd.)

7.4 Directory Listing Service, (Cont'd.)

7.4.2 Listings (Cont'd.)

D. Nonpublished Service

Nonpublished service means that the customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont’d.)

7.4 Directory Listing Service, (Cont’d.)

7.4.2 Listings (Cont’d.)

E. Nondirectory Listed Service

Nondirectory listed service means that the customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 7 – SUPPLEMENTAL SERVICES AND RATES (Cont’d.)

7.4 Directory Listing Service (Cont’d.)

7.4.3 Rates

A. Nonrecurring Charges

	Residential	Business
Additional Listing, per listing:	\$0.00	\$19.95
Non-Published, per line	\$5.95	\$19.95
Non-Listed Service, per listing:	\$5.95	\$19.95

B. Monthly Recurring Charges

	Residential	Business
Additional Listing, per listing:	\$2.30	\$2.95
Non-Published, per line	\$3.35	\$3.35
Non-Listed Service, per listing:	\$1.65	\$1.65

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 8 - LONG DISTANCE SERVICES AND RATES

8.1 General

Long Distance service is only available in conjunction with local service.

8.2 IntraLATA Toll Service

8.2.1 IntraLATA Switched Service

IntraLATA Switched Service is an outbound calling plan available to Customers who presubscribe to the any one of the Company local exchange services. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Residential - Per Minute Rate:	\$0.049
Business – Per Minute Rate:	\$0.079

Issued By: Vanessa Leon, Director of regulatory Affairs

Effective: March 14, 2008

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 8 - LONG DISTANCE SERVICES AND RATES (Cont'd.)

8.3 Toll Free Services

8.3.1 Switched Toll Free

Switched Toll Free is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Per Minute Rate:	\$ 0.20
Monthly Recurring Charge:	\$10.00

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 8 - LONG DISTANCE SERVICES AND RATES (Cont'd.)

8.4 Calling Card Service

Calling Card Service is available to Customers for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds. A one-time charge for card set-up applies. There is no per call charge.

Per Minute Rate: \$0.20

Set Up Charge: \$1.99

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LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 9 - ACCESS SERVICES

9.1 General

Rates and regulations for the Access Services offered by the Company may be found in Maine Tariff No. 2 – Access for Spectrotel, Inc.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 10 - SPECIAL ARRANGEMENTS

10.1 Special Construction

10.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- A. nonrecurring charges;
- B. recurring charges;
- C. termination liabilities; or
- D. combinations of (A), (B), and (C).

10.1.2 Basis for Cost Computation

The costs referred to in 10.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - 1. equipment and materials provided or used;
 - 2. engineering, labor, and supervision;
 - 3. transportation; and
 - 4. rights of way and/or any required easements.
- B. Cost of maintenance.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 10 - SPECIAL ARRANGEMENTS (Cont'd.)

10.1 Special Construction (Cont'd.)

10.1.2 Basis for Cost Computation (Cont'd.)

- C.** Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 - D.** Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
 - E.** License preparation, processing, and related fees.
 - F.** Tariff preparation, processing and related fees.
 - G.** Any other identifiable costs related to the facilities provided; or
 - H.** An amount for return and contingencies.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 10 - SPECIAL ARRANGEMENTS (Cont'd.)

10.1 Special Construction (Cont'd.)

10.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- A.** The period on which the termination liability is based is the estimated service life of the facilities provided.
- B.** The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
 - .1 Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (a.) equipment and materials provided or used;
 - (b.) engineering, labor, and supervision;
 - (c.) transportation; and
 - (d.) rights of way and/or any required easements;
 - .2 license preparation, processing, and related fees;
 - .3 tariff preparation, processing and related fees;
 - .4 cost of removal and restoration, where appropriate; and
 - .5 any other identifiable costs related to the specially constructed or rearranged facilities.
- C.** The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.B preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.B preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 10 - SPECIAL ARRANGEMENTS (Cont'd.)

10.2 Non-Routine Installation and/or Maintenance

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

10.3 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

- a. LATA and type of switch
 - b. The V&H distance from the central office to the customer's premises
 - c. Service description
 - d. Rates and charges
 - e. Quantity of circuits
 - f. Length of the agreement.
-

LOCAL AND LONG DISTANCE TELECOMMUNICATIONS SERVICES

SECTION 11 - PROMOTIONAL OFFERINGS

11.1 General

From time-to-time without further approval by the Public Utilities Commission, the Company may elect to offer promotional programs which shall waive, for a specified period of time not to exceed six (6) months, in whole or in part: (1) any installation fee; and/or (2) any recurring or non-recurring fees for any services other than local exchange service or intrastate toll service. A promotional program may not waive any surcharge the Company is required to assess by Rule or by Statute. Promotional programs offered under this tariff shall not alter any term or condition of any service except with regard to the rate charged for the service. Descriptions of specific promotional programs, including the effective dates of the promotion and the rates to be charged under the promotion shall be provided to the Commission on or before the offering date of the promotional program. These descriptions shall be kept with the terms and conditions maintained by the Company.

11.2 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month.
