

Spectrotel, Inc.

Regulations and Schedule of Intrastate Charges  
Applying to Local End User Telecommunications Service  
Within the State of Michigan

This tariff contains the descriptions, regulations, and rates applicable to the provision of regulated intrastate telecommunications services provided by Spectrotel, Inc. with principal offices at 3535 State Highway 66, Suite 7, Neptune, NJ 07753 for services furnished within the State of Michigan. This tariff is on file with the Michigan Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Pursuant to amendments to the Michigan Telecommunications Act effective November 22, 2005, all services offered herein, with the exception of Residential Primary Local Exchange Service, have been deregulated and are contained herein for informational purposes only. The Company's Residential Primary Local Exchange Service is found in Tariff Section 5.1.3.

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Issued by:

Jacob J. Dayan, President & CEO  
3535 State Highway 66, Suite 7  
Neptune, NJ 07753

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**CHECK SHEET**

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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\* - Indicates pages submitted with most recent filing.

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**CHECK SHEET, (CONT'D.)**

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text. (C)
- (N) - To signify new rate or regulation. (N)
- (R) - To signify reduced rate.

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Spectrotel, Inc., hereinafter referred to as the Company, to Customers within the state of Michigan. The Company's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This tariff is on file with the Michigan Public Service Commission. In addition, this tariff is available for review at the main office of Spectrotel, Inc. at 3535 State Highway 66, Suite 7, Neptune, NJ 07753.

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**TARIFF FORMAT**

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A(1)
  - 2.1.1.A(1)a.
  - 2.1.1.A(1)a.I
  - 2.1.1.A(1)a.I(i)
  - 2.1.1.A(1)a.I(i)(1)
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

**SECTION 1.0 - DEFINITIONS**

**Access Line** - An arrangement which connects the Customer's location to a Company switching center or point of presence.

**Advance Payment** – Part or all of a payment required before the start of service.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Commission** - Michigan Public Service Commission.

**Company or Carrier** – Spectrotel, Inc., unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Deposit** – Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**Dial Pulse (or "DP")** – The pulse type employed by rotary dial station sets.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**End Office** – With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telcordia.

**Hearing Impaired** – Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

**IXC or Interexchange Carrier** A long distance telecommunications services provider.

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**LEC** - Local Exchange Company.

**Minimum Point of Presence ("MPOP")** - The main telephone closet in the Customer's building.

**Monthly Recurring Charges** – The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Multi-Frequency or ("MF")** - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Other Telephone Company** – An Exchange Telephone Company, other than the Company.

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**PBX** – Private Branch Exchange

**Premises** - A building or buildings on contiguous property.

**Recurring Charges** – The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

**Residence or Residential** – A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

**Service Commencement Date** – The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** – The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of a Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**User or End User** – A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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**SECTION 2.0 - REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with high quality two-way interactive switched voice or data communications between points within the state of Michigan.

Customers may use service and facilities provided under this tariff to obtain access to services offered by other service providers.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

**2.1.2 Shortage of Equipment or Facilities**

- A.** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions**

- A.** Service is provided 24-hours per day, 7 days per week. Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B.** Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C.** At the expiration of the initial term specified in the Service Order for each Customer, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon thirty (30) day notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions, (Cont'd.)**

- D.** Service may be terminated upon written notice to the Customer if:
- (1)** the Customer is using the service in violation of this tariff; or
  - (2)** the Customer is using the service in violation of the law.
- E.** This tariff shall be interpreted and governed by the laws of the state of Michigan regardless of its choice of laws provision.
- F.** No other telecommunications provider may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G.** To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company**

- A.** The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.9. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the company's employees or agents.
- B.** The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the Company's employees.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company, (Cont'd.)**

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4E. as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Liability of the Company, (Cont'd.)**

- G.** The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
  
- H.** **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.5 Service-Affecting Activities**

- A.** Notification: The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.
- B.** The Company will perform adequate scheduling so as to provide service to a Customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to Customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitment falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.
- C.** Calls requesting local directory assistance shall be answered within 10 seconds. The company will take corrective action if its average answer time per month for local directory assistance calls is more than 1 seconds for 3 consecutive months.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Service-Affecting Activities, (Cont'd.)**

- D.** The Company will maintain service so that the average monthly rate of the initial Customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) reports concerning interexchange calls; (b) trouble found in equipment that is not the providers; (c) non-regulated Customer premises equipment or inside wiring. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each Customer line reported in trouble. A provider shall take corrective action if a Customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities**

- A.** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B.** The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C.** The Company may substitute, change or rearrange any equipment or facility at any reasonable time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D.** Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- E.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities, (cont'd.)**

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may prevent any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customers will not be held responsible for charges related to services that are prevented from being transmitted.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer****2.3.1 General**

The Customer is responsible for making proper application for service; placing any necessary order, complying with tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A.** the payment of all applicable charges pursuant to this tariff;
- B.** damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C.** providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D.** obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1C..  
Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.1 General, (Cont'd.)**

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.2 Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A.** any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B.** any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A.** Terminal equipment on the End User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels, (Cont'd.)****2.4.3 Interconnection of Facilities**

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B.** Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C.** Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with applicable federal and state legal and regulatory requirements, and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D.** Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an is End User as defined below:

End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an End User when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an End user if all resale transmissions offered by such reseller originate on the premises of such reseller.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels, (Cont'd.)****2.4.4 Inspections**

- A.** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B.** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements****2.5.1 Nondiscriminatory Service**

The Company will not discriminate against nor penalize a Customer for exercising a right granted under this Section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- A.** The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms or conditions of providing a basic local exchange service that is false, misleading or deceptive.
- B.** The Company will not charge a Customer for a subscribed service for which the Customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- C.** If a Customer cancels a service, the Company will not charge the Customer for service provided after the effective date that the service was canceled.
- D.** The Company will not state to a Customer that basic local exchange service will be shut off unless the Customer pays an amount that is due in whole or in part for an unregulated service.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.2 Payment for Service****A. Facilities and Service Charges**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

**B. Taxes**

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

**2.5.3 Billing and Collection of Charges**

- A.** The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- B.** Non-recurring charges are due and payable from the customer within 21 days after the invoice date, unless otherwise agreed to in advance.
- C.** The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 21 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.3 Billing and Collection of Charges, (Cont'd.)**

- D.** The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise mutually agreed under contract. When a service is discontinued prior to the expiration of the minimum period, non-usage related charges for the entire minimum period are applicable, whether the service is used or not.
- E.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F.** If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.3 Billing and Collection of Charges, (Cont'd.)**

- G.** The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- H.** At a minimum, each Customer bill rendered by the Company shall clearly state all of the following information:
- (1)** The beginning and ending dates of the billing period.
  - (2)** The due date.
  - (3)** Any previous balance.
  - (4)** The telephone number for which the bill is rendered.
  - (5)** The total amount due for basic local exchange service and regulated toll service.
  - (6)** An itemized statement of all taxes due.
  - (7)** The total amount due.
  - (8)** The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
  - (9)** The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.3 Billing and Collection of Charges, (Cont'd.)**

- I.** Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- J.** Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Customer a written itemized statement of the services ordered, including all associated charges.
- K.** A Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.4 Advance Payments**

The Company may require the prepayment of one billing period's charges for basic local exchange service as a condition of service. If a Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.5 Deposits**

- A.** To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in D. below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- B.** A deposit may be required in addition to an advance payment.
- C.** When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- D.** No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking service.
- E.** The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- F.** The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.6 Discontinuance of Service**

- A. The Company may shut off basic local exchange service to a Customer for one or more of the following reasons:
- (1) Nonpayment of a delinquent account for basic local exchange service;
  - (2) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer;
  - (3) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
  - (4) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
  - (5) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;

**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.6 Discontinuance of Service, (Cont'd.)**

**A. (Cont'd.)**

- (6)** Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.
- (7)** A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
- (8)** Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.6 Discontinuance of Service, (Cont'd.)**

- B.** Notwithstanding any other provision of this tariff, the Company will postpone the shutoff of basic local exchange service and regulated toll service to a Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit 7 days for the Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.6 Discontinuance of Service, (Cont'd.)**

- C. Notice of shutoff of basic local exchange service shall contain all of the following information:
- (1) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
  - (2) A clear and concise statement of the reason for the proposed shutoff of service;
  - (3) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
  - (4) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
  - (5) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
  - (6) The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.6 Discontinuance of Service, (Cont'd.)**

- D.** The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- E.** A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- F.** Subject to the requirements of these rules, the Company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- G.** Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- H.** Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.6 Discontinuance of Service, (Cont'd.)**

- I.** After basic local exchange service has been shut off to a Customer, the Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made.
- J.** Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
- K.** Before restoring service, the Company at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by tariff for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.7 Cancellation of Application for Service**

- A.** When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B.** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- C.** Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- D.** The special charges described in 2.5.7.A. through 2.5.7.C. will be calculated and applied on a case-by-case basis.

**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.6 Allowances for Interruptions in Service**

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.6.1 Credit for Interruptions**

- A.** A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B.** For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**
**2.6 Allowances for Interruptions in Service, (Cont'd.)****2.6.1 Credit for Interruptions, (Cont'd.)**

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.6 Allowances for Interruptions in Service, (Cont'd.)****2.6.1 Credit for Interruptions, (Cont'd.)****C. (continued)**

Over 24 Hours. If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:

- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
- (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1C.(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
- (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.6 Allowances for Interruptions in Service, (Cont'd.)****2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- A.** interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- B.** interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- C.** interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- D.** interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- E.** interruption of service during a time period in which the Company provides a satisfactory replacement service.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.3 Cancellation For Service Interruption**

Cancellation or termination of service by Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.7 Restoration of Service****2.7.1 Business Service Restoration**

When a Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Customer completing a new application for Service and qualifying for Service as if it were a new Customer.

**2.7.2 Service Restoration**

When a Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- A. Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- B. An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- C. Payment of the restoration charge and any applicable installation;

**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.7 Restoration of Service, (Cont'd.)**

**2.7.2 Service Restoration, (Cont'd.)**

- D.** Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.8 Use of Customer's Service by Others****2.8.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer.

Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.9 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.5.3.

The Customer's termination liability for cancellation of service shall be equal to:

- A.** all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B.** any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C.** all Recurring Charges specified in the applicable service description incurred prior to disconnection, cancellation or termination; minus
- D.** a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.10 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
- C. pursuant to any financing, merger or reorganization of the Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.11 Notices and Communications**

- 2.11.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.11.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.11.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.11.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.12 Formal and Informal Procedures**

For Customers, informal complaints will be handled by the Company's customer service department, which will use good faith efforts to informally resolve the dispute. If the Company and the Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

**2.12.1 Alternative Dispute Resolution**

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- A.** The customer shall file a formal written complaint with the Michigan Public Service Commission.
- B.** If the customer and the Company cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- C.** If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- D.** Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- E.** If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- F.** If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.12 Formal and Informal Procedures, (Cont'd.)****2.12.1 Alternative Dispute Resolution, (Cont'd.)**

- G.** If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

**2.12.2 Payment of Amount Not In Dispute**

- A.** If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- B.** The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- C.** If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- D.** If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- E.** If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.13 Customer Access to Information****2.13.1 Publication of Procedures**

- A.** The Company will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company
- B.** The pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- C.** The pamphlet shall include all of the following information:
  - (1)** Methods for customers to understand and verify the accuracy of billings.
  - (2)** Payment standards and procedures.
  - (3)** Procedures for shutoff and reconnection of basic local exchange service.
  - (4)** Inquiry, service, and complaint procedures.
  - (5)** Commission procedures related to customer complaints.
- D.** The information contained in the pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.13 Customer Access to Information, (Cont'd.)****2.13.2 Public Access To Rules And Rates**

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

**2.13.3 Telephone Directories and Information**

The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- A.** The telephone number and address of the Company where the customer may inquire about telephone service.
- B.** The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

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**SECTION 3– LOCAL EXCHANGE SERVICE****3.1 General**

Local exchange service is offered to business and Customers on a presubscription basis from equal access originating end offices only. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

**3.1.1 Application of Business and Residential Rates**

- A.** The determination as to whether telephone service should be classified as business or residential is based on the character of the use to be made of the service. Service is classified as business where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature, service is classified as residential service if installed in a residence.
- B.** Business rates apply at the following locations, among others:
- (1)** In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
  - (2)** In residential locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes; and in residence locations where an extension is located at a place where business rates would apply.
  - (3)** In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
  - (4)** In any residential location where there is substantial business use of the service and the customer has no service at business rates.

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**SECTION 3– LOCAL EXCHANGE SERVICE****3.1 General (Cont'd)****3.1.1 Application of Business and Residential Rates (Cont'd.)**

C. Residential rates apply at the following locations, among others:

- (1) In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
- (2) In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.

**3.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3** Timing terminates on all calls when the calling party hangs up or the Company network receives an off-hook signal from the terminating carrier.
- 3.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5** All times refer to local time.

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES****4.1 Service Order and Change Charges****4.1.1 General**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

**New Installation Charge** - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

**Line Connection Charge** - applies to the performing of all or part of the operations associated with the connection of a telephone line, including but not limited to circuit design work and establishing or changing Central Office connections.

**Miscellaneous Service Charge** - applies to the receiving, recording and processing of information necessary to execute a Customer's request for service. It applies to changes from published to non-published listing, change in directory listing, change in responsibility for payment and changes in customer records.

**Line Rearrangement Charge** - applies to each change in telephone number, including change in number to provide trunk hunting.

**Feature Installation / Change Charge** - applies to the receiving, recording and processing of information necessary to execute a Customer's request to install, add or remove a calling feature.

**Technician Dispatch Charge** - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**
**4.1 Service Order and Change Charges, (Cont'd.)****4.1.2 Rates**

	<b>Business</b>	<b>Residential</b>
New Installation / Connection Charge, Per Line	\$42.25	\$42.25
Line Rearrangement Charge	\$34.54	\$30.50
Miscellaneous Service Charge	\$14.37	\$13.03
Feature Installation / Change Charge, Per Line	\$ 7.50	\$ 6.00

**4.2 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

	<b>Business</b>	<b>Residential</b>
Restoration, per account:	\$30.50	\$30.50

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)****4.3 Carrier Presubscription****4.3.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**4.3.2 Presubscription Options** - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)****4.3 Carrier Presubscription, (Cont'd.)****4.3.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.3.5 below:

**4.3.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate an intraLATA or interLATA presubscription change at any time, subject to the charges specified in 4.3.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)****4.3 Carrier Presubscription, (Cont'd.)****4.3.5 Presubscription Charges****A. Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.3.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**B. Nonrecurring Charges**

Business and Residence	
Per Manual Change	\$5.00
Per Mechanized Change	\$5.00

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)****4.4 Pay Telephone Surcharge**

In order to recover Company expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call:                      \$0.54

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**SECTION 5 – LOCAL EXCHANGE SERVICE****5.1 Basic Local Exchange Service****5.1.1 General**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- A.** receive calls from other stations on the public switched telephone network;
- B.** access the Company Local Calling Services and other Services as set forth in this tariff;
- C.** access interexchange calling services of the Company and of other carriers;
- D.** access (at no additional charge) to Company operators and business office for service related assistance;
- E.** access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- F.** access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Basic Local Exchange Service is comprised of exchange access lines defined as follows:

**Exchange Access Line** - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.1 Basic Local Exchange Service, (Cont'd.)****5.1.2 Business Local Exchange Service**

(C)

Business Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a message rate or unlimited calling basis.

Recurring charges for Business Local Exchange Service are billed monthly in advance. Usage charges are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**A. Message Rate Service**

Under this service offering, the Customer pays a Network Access Line Charge, plus a message charge for local messages. Calling features are available at the rates set forth in Section 5.2 of this tariff. Long distance and intraLATA toll usage will be billed at per-minute rates.

**(1) Rates and Charges****a. Network Access Line Charge**

	Monthly Recurring Charge
Access Area A	\$20.25
Access Area B	\$20.25
Access Area C	\$20.25

**b. Local Message Rate**

	Per Call Rate
Per Call Rate	\$0.1600

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.1 Basic Local Exchange Service, (Cont'd.)****B. Unlimited Calling Service**

(N)

Under this service offering, the Customer pays an Unlimited Local Package charge which includes Network Access Line, unlimited use of Caller ID with Name, Call Waiting, Call Forward Variable, Anonymous Call Rejection and Speed Dial 8 calling features, and unlimited calling to the customer's home region. Calls to intra-zone and regional areas are measured. Long distance and intraLATA toll usage will be billed at per-minute rates. Additional calling features are available at the rates set forth in Section 5.2 of this tariff.

**(1) Regulations**

- a. Available to customers with up to 10 Business lines per location.
- b. Customer must maintain one Main Business Line per account in order to be eligible for Additional Line rates on additional lines.
- c. Local call detail records will not be available to customers on this plan.
- d. Unlimited Calling Service can not be combined with any other feature discount options.
- e. Available for voice usage only. This plan is not available for use with modems or dialers. This plan is not available to Call Centers or Telemarketing Companies. Spectrotel reserves the right to terminate a customer's Unlimited Calling Service package for use with non-voice traffic or other violations of these regulations.
- f. The monthly recurring charges for these plans include eligible direct dialed outboiund voice usage. All other charges for usage and services, including but not limited to Directory Assistance, Operator Services as defined in Section 5.3 of this tariff, calls to 500, 700, 900, 976 Information Services, Follow-Me, or other information services are not included in the monthly recurring charge and will be billed at the rates set forth in Section 5.3 of this tariff.
- g. Usage incurred as a result of Per-Use Features; Automatic Callback, Repeat Dial, Three Way Calling and Call Trace, is not included in Unlimited Calling Service packages and will be billed at the rates set forth in Section 5.2 of this tariff.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)**

**5.1 Basic Local Exchange Service, (Cont'd.)**

**(2) Rates and Charges**

(N)

a. Unlimited Local Package

	Monthly Recurring Charge	
	Main Business Line	Additional Business Line
Access Area A	\$38.15	\$27.95
Access Area B	\$38.15	\$27.95
Access Area C	\$38.15	\$27.95

**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.1 Basic Local Exchange Service, (Cont'd.)****5.1.3 Primary Basic Local Exchange Service**

Primary Basic Local Exchange Service lines are available to residential customers only and are provided on a single party (individual) basis only. No multi-party lines are provided. Not all service plans will be available in all areas.

Recurring charges for Primary Basic Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Primary Basic Local Exchange Service is offered on a flat rate basis. Under the standard flat rate offering, the Customer pays a flat monthly rate, which includes up to 12,000 outgoing local minutes and unlimited incoming local minutes, and unlimited outgoing and incoming local calls. Calling features are available upon request at the rates set forth in Section 5.2 of this tariff.

**A. Rates**

## 1. Non-Recurring Charges

Service connection charges may apply, See Section 4 of this tariff.

## 2. Monthly Recurring Charge

Per Line: \$24.95

3.	Local Measured Rate Outgoing Local Usage In excess of 12,000 minutes	Per Minute Rate  \$0.022
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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.2 Custom Calling Features****5.2.1 General**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**5.2.2 Description of Features**

**Call Waiting** - Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

**Call Forwarding** - Automatically routes incoming calls to a predetermined telephone number.

**Three-Way Calling** - Allows the Customer to add a third party to an existing conversation.

**Speed Calling 8** - Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

**Speed Calling 30** - Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

**Multi Ring Service** – Provides the Customer with two (2) separate telephone numbers, each with a distinctive ring, associated with one line.

**Busy Line Transfer** - Transfers the incoming call automatically to another telephone number predetermined by the Customer.

**Alternate Answering** - When the called telephone number is not answered within a certain amount of rings, this feature automatically forwards incoming calls to a predetermined, telephone number served by the same central office switch.

**Message Waiting Tone** - Activates a signal tone on select telephones to notify a Customer of waiting voicemail messages.

**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.2 Custom Calling Features, (Cont'd.)****5.2.2 Description of Features, (Cont'd.)**

**Message Waiting Indication** - Illuminates an LED screen on select telephones to notify a Customer of waiting voicemail messages.

**Automatic Call Back** - Automatically redials the last incoming call.

**Repeat Dialing** - Automatically redials a busy number for up to 30 minutes until line is available.

**Call Screening** – Automatically rejects calls from a specified list of numbers or from the incoming number.

**Caller ID** - Provides for the display of the calling party telephone number on Caller ID compatible customer premises equipment.

**Caller ID with Name** – Provides for the display of the calling party name and telephone number on Caller ID compatible customer premises equipment.

**Remote Call Forwarding** - Allows for the Customer to automatically forward all incoming calls to another telephone number.

**Privacy Manager** - Allows the customer to intercept calls that are marked "private", "out of area", or "unavailable" on the Caller ID unit. When an unidentified caller dials the subscriber's number, the caller will receive an announcement informing the caller that the called party does not accept calls from an unidentified callers. Only if the caller states their name will the call be connected.

**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.2 Custom Calling Features, (Cont'd.)****5.2.2 Description of Features, (Cont'd.)**

**Distinctive Ring** - Allows the Customer to hear a distinctive ring identifying the calling party assigned that ring.

**Call Waiting ID** - Allows a Customer already speaking on the telephone and receives another phone call, for the display of the name and/or number of the new caller on the customer's CPE.

**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.2 Custom Calling Features, (Cont'd.)****5.2.3 Rates and Charges**

- A. The following features are available to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the features. Nonrecurring charges for Custom Calling Features are listed in Section 4 with the exception of Remote Call Forwarding\*

The rates and charges below are provided on a month-to-month basis.

<b>Custom Calling Feature</b>	<b>Monthly Recurring Charge</b>	
	<b>Business</b>	<b>Residential</b>
Call Waiting	\$8.50	\$6.00
Call Forwarding Variable	\$7.50	\$5.99
Speed Calling 8 Code	\$6.50	\$5.99
Speed Calling 30 Code	\$7.00	\$5.99
Busy Line Transfer	\$0.75	\$0.75
Customer Control Option	\$1.00	\$1.00

(D)

Message Waiting Indication	\$0.25	\$0.25
Multi-Ring, Per Number First	\$5.50	\$4.99
Multi Ring, Per Number Add'l	\$5.00	\$2.00
Remote Call Forwarding, Per Initial Feature*	\$20.45	\$20.45
Remote Call Forwarding, Per Additional Feature*	\$20.45	\$20.45

*\*Nonrecurring Charge for Remote Call Forwarding is \$42.25.*

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.2 Custom Calling Features, (Cont'd.)****5.2.3 Rates and Charges, (Cont'd.)****A. (Cont'd.)**

The rates and charges below are provided on a month-to-month basis.

<b>Custom Calling Feature</b>	<b>Monthly Recurring Charge</b>	
	<b>Business</b>	<b>Residential</b>
Call Screening	\$ 6.00	\$ 5.99
Caller ID	\$11.90	\$ 7.86
Caller ID with Name*	\$ 2.60	\$ 2.09
Call Waiting ID	\$ 2.00	\$ 1.00
Privacy Manager	\$ 7.50	\$ 6.99
Distinctive Ring	N/A	\$6.00

- B.** The following features are available to all local exchange Customers on a per use basis. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. (C)

<b>Custom Calling Feature</b>	<b>Rate Per Use</b>	
3-Way Calling	\$1.99	
Repeat Dialing	\$0.75	
Automatic Callback	\$1.99	
Call Trace	\$1.99	(N)

*\*Charge is in addition to charge for Caller ID.*

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.3 Operator Service****5.3.1 General**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Customer Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

**Operator Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

**Person-to-Person** - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

**Billed to Third Party** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.3 Operator Service, (Cont'd.)****5.3.2 Busy Line Verification and Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

- A.** The operator verifies that the line is busy with a call in progress, or
- B.** The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)**
**5.3 Operator Service, (Cont'd.)****5.3.3 Local and IntraLATA Operator Service Rates**

## A. Usage Charges

Per Minute Usage Rate	\$0.45
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## B. Per Call Service Charges

	<u>Per Call</u>
Customer Dialed Calling Card	\$1.65
Operator Dialed Calling Card	\$2.95
Collect, Operator Assisted	\$3.95
Third Party Billed, Operator Assisted	\$4.95
Person-to-Person	\$8.95

**5.3.4 Rates for Busy Line Verification and Line Interrupt Service**

	<u>Per Request</u>
Busy Line Verification	\$6.00
Busy Line Interrupt	\$7.00

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.4 Directory Listing Service****5.4.1 General Terms and Conditions**

- A.** The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- B.** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- C.** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.4 Directory Listing Service, (Cont'd.)****5.4.1 General Terms and Conditions, (Cont'd.)**

- D.** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- E.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- E.** Rates and regulations for listing service are applicable only to listings in the alphabetical directories.
- G.** Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.
- H.** A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.
- I.** Listing services are available with all classes of main telephone exchange service.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.4 Directory Listing Service, (Cont'd.)****5.4.2 Listings****A. Primary Listing**

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

**B. Additional Listings**

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the customer, with a minimum service period of one month.

**C. Foreign Listing**

Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)****5.4 Directory Listing Service, (Cont'd.)****5.4.2 Listings, (Cont'd.)****D. Nonpublished Service**

Nonpublished service means that the customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)**

**5.4 Directory Listing Service, (Cont'd.)**

**5.4.2 Listings, (Cont'd.)**

**E. Non-Directory Listed Service**

Non-Directory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a Non-Directory listed service or the disclosing of said number to any person.

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**SECTION 5 – BASIC SERVICES AND RATES, (CONT'D.)**
**5.4 Directory Listing Service, (Cont'd.)****5.4.3 Rates****A. Monthly Recurring Charges**

	<b>Business</b>	<b>Residential</b>
Additional Listing, per listing:	\$6.00	\$2.49
Non-Published, per line	\$5.50	\$5.50
Non-Listed Service, per listing:	\$2.95	\$2.95

**B. Nonrecurring Charges**

	<b>Business</b>	<b>Residential</b>
Additional Listing, per listing:	\$14.37	\$13.03
Non-Published, per line	\$14.37	\$13.03
Non-Listed Service, per listing:	\$14.37	\$13.03

**5.5 Directory Assistance Service****5.5.1 Description**

The Company furnishes Directory Assistance Service (“DA”) for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first call for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. Charges for DA are not applicable to inquiries received from public and semipublic telephones.

**5.5.2 Per Call Charge**

	Per Call Charge
Within Home NPA	\$1.50
National DA	\$1.99

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**SECTION 6 - SERVICE AREAS**
**6.1 Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Akron	AT&T Michigan
Albion	AT&T Michigan
Algonac	AT&T Michigan
Amasa	AT&T Michigan
Ann Arbor	AT&T Michigan
Applegate	AT&T Michigan
Armada	AT&T Michigan
Athens	AT&T Michigan
Auburn	AT&T Michigan
Bad Axe	AT&T Michigan
Baldwin	AT&T Michigan
Bark River	AT&T Michigan
Battle Creek	AT&T Michigan
Bay City	AT&T Michigan
Bay Port	AT&T Michigan
Beaverton	AT&T Michigan
Belding	AT&T Michigan
Belleville	AT&T Michigan
Bellevue	AT&T Michigan
Benton Harbor	AT&T Michigan
Bergland	AT&T Michigan
Berrien Springs	AT&T Michigan
Bessemer	AT&T Michigan
Beulah	AT&T Michigan
Big Bay	AT&T Michigan
Big Rapids	AT&T Michigan
Birch Run	AT&T Michigan
Boyne City	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Brevort	AT&T Michigan
Brighton	AT&T Michigan
Buchanan	AT&T Michigan
Byron	AT&T Michigan
Cadillac	AT&T Michigan
Calumet	AT&T Michigan
Carleton	AT&T Michigan
Carsonville	AT&T Michigan
Casnovia	AT&T Michigan
Cedar Springs	AT&T Michigan
Champion	AT&T Michigan
Channing	AT&T Michigan
Charlevoix	AT&T Michigan
Charlotte	AT&T Michigan
Cheboygan	AT&T Michigan
Chelsea	AT&T Michigan
Clare	AT&T Michigan
Clarklake	AT&T Michigan
Clarksville	AT&T Michigan
Clio-Mt. Morris	AT&T Michigan
Coleman	AT&T Michigan
Coloma	AT&T Michigan
Coral	AT&T Michigan
Cornell	AT&T Michigan
Croswell	AT&T Michigan
Crystal Falls	AT&T Michigan
Curtis	AT&T Michigan
Dansville	AT&T Michigan
Dexter	AT&T Michigan
Dimondale	AT&T Michigan
East Jordan	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
East Tawas	AT&T Michigan
Eaton Rapids	AT&T Michigan
Eau Claire	AT&T Michigan
Elk Rapids	AT&T Michigan
Engadine	AT&T Michigan
Escanaba	AT&T Michigan
Ewart	AT&T Michigan
Fairgrove	AT&T Michigan
Farwell	AT&T Michigan
Fenton	AT&T Michigan
Fife Lake	AT&T Michigan
Flat Rock	AT&T Michigan
Flint	AT&T Michigan
Flushing	AT&T Michigan
Fountain	AT&T Michigan
Fowlerville	AT&T Michigan
Frankenmuth	AT&T Michigan
Frankfort	AT&T Michigan
Freeland	AT&T Michigan
Freeport	AT&T Michigan
Freesoil	AT&T Michigan
Fremont	AT&T Michigan
Fulton	AT&T Michigan
Gagetown	AT&T Michigan
Galesburg	AT&T Michigan
Galien	AT&T Michigan
Gladstone	AT&T Michigan
Gladwin	AT&T Michigan
Grand Blanc	AT&T Michigan
Grand Haven	AT&T Michigan
Grant	AT&T Michigan
Greenville	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Gwinn	AT&T Michigan
Harbor Springs	AT&T Michigan
Harrietta	AT&T Michigan
Harrison	AT&T Michigan
Hartland	AT&T Michigan
Hastings	AT&T Michigan
Hermansville	AT&T Michigan
Hillsdale	AT&T Michigan
Holland	AT&T Michigan
Holly	AT&T Michigan
Holt	AT&T Michigan
Hopkins	AT&T Michigan
Houghton	AT&T Michigan
Howell	AT&T Michigan
Indian River	AT&T Michigan
Interlochen	AT&T Michigan
Ionia	AT&T Michigan
Iron Mountain	AT&T Michigan
Iron River	AT&T Michigan
Irons	AT&T Michigan
Ironwood	AT&T Michigan
Ishpeming	AT&T Michigan
Jackson	AT&T Michigan
Jonesville	AT&T Michigan
Kalamazoo	AT&T Michigan
Kalkaska	AT&T Michigan
Kent City	AT&T Michigan
Keweenaw	AT&T Michigan
Lake Leelanau	AT&T Michigan
Lake Linden	AT&T Michigan
Lake Odessa	AT&T Michigan
Lansing	AT&T Michigan
Lapeer	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Le Roy	AT&T Michigan
Leslie	AT&T Michigan
Lexington	AT&T Michigan
Linwood	AT&T Michigan
Luther	AT&T Michigan
Mackinac Island	AT&T Michigan
Mackinac City	AT&T Michigan
Mancelona	AT&T Michigan
Manchester	AT&T Michigan
Manistee	AT&T Michigan
Manton	AT&T Michigan
Marine City	AT&T Michigan
Marion	AT&T Michigan
Marquette	AT&T Michigan
Marshall	AT&T Michigan
Martin	AT&T Michigan
Mason	AT&T Michigan
Mayville	AT&T Michigan
Mc Bain	AT&T Michigan
Menominee	AT&T Michigan
Michigamme	AT&T Michigan
Middleville	AT&T Michigan
Midland	AT&T Michigan
Milan	AT&T Michigan
Monroe	AT&T Michigan
Morley	AT&T Michigan
Mt. Clemens	AT&T Michigan
Mulliken	AT&T Michigan
Napoleon	AT&T Michigan
Nashville	AT&T Michigan
Negaunee	AT&T Michigan
Newaygo	AT&T Michigan
New Baltimore	AT&T Michigan
Newberry	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
New Boston	AT&T Michigan
New Buffalo	AT&T Michigan
New Haven	AT&T Michigan
Niles	AT&T Michigan
Northport	AT&T Michigan
Northville	AT&T Michigan
Norway	AT&T Michigan
Olivet	AT&T Michigan
Onekama	AT&T Michigan
Oscoda	AT&T Michigan
Otsego	AT&T Michigan
Owendale	AT&T Michigan
Peck	AT&T Michigan
Pellston	AT&T Michigan
Perkins	AT&T Michigan
Petoskey	AT&T Michigan
Pinckney	AT&T Michigan
Plainwell	AT&T Michigan
Plymouth	AT&T Michigan
Port Huron	AT&T Michigan
Portland	AT&T Michigan
Port Sanilac	AT&T Michigan
Potterville	AT&T Michigan
Powers	AT&T Michigan
Rapid River	AT&T Michigan
Reed City	AT&T Michigan
Reese	AT&T Michigan
Republic	AT&T Michigan
Richland	AT&T Michigan
Rock	AT&T Michigan
Rockwood	AT&T Michigan
Romeo	AT&T Michigan
Rosebush	AT&T Michigan
Saginaw	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
St. Charles	AT&T Michigan
St. Clair	AT&T Michigan
St. Helen	AT&T Michigan
St. Ignace	AT&T Michigan
St. Joseph	AT&T Michigan
Sand Lake	AT&T Michigan
Sandusky	AT&T Michigan
Saranac	AT&T Michigan
Sault Ste. Marie	AT&T Michigan
Scotts	AT&T Michigan
Scottville	AT&T Michigan
Sebawaing	AT&T Michigan
Snover	AT&T Michigan
South Lyon	AT&T Michigan
Standish	AT&T Michigan
Stephenson	AT&T Michigan
Three Oaks	AT&T Michigan
Traverse City	AT&T Michigan
Trout Lake	AT&T Michigan
Trufant	AT&T Michigan
Tustin	AT&T Michigan
Ubly	AT&T Michigan
Unionville	AT&T Michigan
Utica	AT&T Michigan
Vassar	AT&T Michigan
Vermontville	AT&T Michigan
Vicksburg	AT&T Michigan
Wakefield	AT&T Michigan
Walloon Lake	AT&T Michigan
Washington	AT&T Michigan
Watersmeet	AT&T Michigan
Watervliet	AT&T Michigan
Wayland	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
West Branch	AT&T Michigan
White Cloud	AT&T Michigan
Whitmore Lake	AT&T Michigan
Williamsburg	AT&T Michigan
Willis	AT&T Michigan
Wolverine	AT&T Michigan
Ypsilanti	AT&T Michigan
Zeeland	AT&T Michigan
<b>Detroit District Exchange</b>	AT&T Michigan
Birmingham Zone	AT&T Michigan
Centerline Zone	AT&T Michigan
Detroit Zone	AT&T Michigan
Farmington Zone	AT&T Michigan
Livonia Zone	AT&T Michigan
Romulus Zone	AT&T Michigan
Roseville Zone	AT&T Michigan
Royal Oak Zone	AT&T Michigan
Southfield Zone	AT&T Michigan
Trenton Zone	AT&T Michigan
Troy Zone	AT&T Michigan
Warren Zone	AT&T Michigan
Wayne Zone	AT&T Michigan
West Bloomfield Zone	AT&T Michigan
Wyandotte Zone	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.1 Legal Descriptions and Maps, (Cont'd.)**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
<b>Grand Rapids District Exchange</b>	AT&T Michigan
Ada Zone	AT&T Michigan
Alto Zone	AT&T Michigan
Byron Center Zone	AT&T Michigan
Caledonia Zone	AT&T Michigan
Dorr Zone	AT&T Michigan
Dutton Zone	AT&T Michigan
Grand Rapids Zone	AT&T Michigan
Grattan Zone	AT&T Michigan
Hudsonville Zone	AT&T Michigan
Jamestown Zone	AT&T Michigan
Lowell Zone	AT&T Michigan
Marne Zone	AT&T Michigan
Moline Zone	AT&T Michigan
Rockford Zone	AT&T Michigan
Sparta Zone	AT&T Michigan
<b>Pontiac District Exchange</b>	AT&T Michigan
Auburn Heights Zone	AT&T Michigan
Clarkston Zone	AT&T Michigan
Commerce Zone	AT&T Michigan
Drayton Plains Zone	AT&T Michigan
Lake Orion Zone	AT&T Michigan
Oxford Zone	AT&T Michigan
Pontiac Zone	AT&T Michigan
Rochester Zone	AT&T Michigan
Walled Lake Zone	AT&T Michigan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges**

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be charged as local calls.

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Ada	C	Ada, Alto, Dutton, Grand Rapids, Lowell, Rockford
Akron	C	Akron, Fairgrove, Unionville
Albion	C	Baldwin
Algonac	C	Algonac, Marine City, New Baltimore
Alto	C	Alto, Ada, Caledonia, Clarksville, Dutton, Grand Rapids, Lowell
Amasa	C	Amasa, Crystal Falls, Iron River
Ann Arbor	B	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Applegate	C	Applegate, Carsonville, Croswell, Lexington, Port Sanilac, Sandusky
Armada	C	Armada, Romeo
Athens	C	Athens, Battle Creek, Fulton
Auburn	C	Auburn, Bay City, Midland

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Auburn Heights	B	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica
Bad Axe	C	Bad Axe, Elkton, Ubyly
Baldwin	C	Baldwin, Irons, Luther, Reed City
Bark River	C	Bark River, Escanaba, Powers
Battle Creek	C	Battle Creek, Athens, Augusta, Banfield, Bellevue, Climax, Hickory Corners, Lacey, Marshall
Bay City	C	Bay City, Auburn, Freeland, Linwood, Munger, Saginaw
Bay Port	C	Bay Port, Sebewaing
Beaverton	C	Beaverton, Clare, Coleman, Gladwin
Belding	C	Belding, Greenville, Orleans
Belleville	C	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	C	Bellevue, Battle Creek, Charlotte, Olivet
Benton Harbor	C	Benton Harbor, Berrien Springs, Coloma, Eau Claire, St. Joseph, Watervliet

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Bergland	C	Bergland
Berrien Springs	C	Berrien Springs, Benton Harbor, Eau Claire, St. Joseph
Bessemer	C	Bessemer, Ironwood, Wakefield
Beulah	C	Beulah, Frankfort, Honor
Big Bay	C	Big Bay
Big Rapids	C	Big Rapids, Chippewa Lake, Reed City, Stanwood
Birch Run	C	Birch Run, Frankenmuth, Saginaw
Birmingham	B	Birmingham, Auburn Heights, Mayfair, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield
Boyne City	C	Boyne City, Boyne Falls, Charlevoix, East Jordan, Petoskey, Walloon Lake
Brevort	C	Brevort
Brighton	C	Brighton, Hartland, Howell, Pinckney

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Buchanan	C	Buchanan, Galien, Niles
Byron	C	Byron, Durand
Byron Center	C	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	C	Cadillac, Harrietta, Manton, McBain, Tustin
Caledonia	C	Caledonia, Alto, Dutton, Grand Rapids, Middleville, Moline
Calumet	C	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	C	Carleton, Flat Rock, Monroe, New Boston
Carsonville	C	Carsonville, Applegate, Port Sanilac, Sandusky
Casnovia	C	Casnovia, Grant, Kent City, Sparta
Cedar Springs	C	Cedar Springs, Rockford, Sand Lake, Sparta
Center Line	B	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	C	Champion, Ishpeming, Michigamme, Republic

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Channing	C	Channing, Iron Mountain
Charlevoix	C	Charlevoix, Boyne City, East Jordan, Petoskey
Charlotte	C	Charlotte, Bellevue, Mulliken, Olivet, Potterville, Vermontville
Cheboygan	C	Cheboygan, Indian River, Mackinaw City
Chelsea	C	Chelsea, Ann Arbor, Dexter, Manchester
Clare	C	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	C	Clarklake, Brooklyn, Bundy Hill, Jackson, Napoleon
Clarkston	C	Clarkston, Commerce, Drayton Plains, Lake Orion, Ortonville, Oxford, Pontiac
Clarksville	C	Clarksville, Alto, Lake Odessa
Clio-Mt. Morris	C	Clio-Mt. Morris, Flint
Coleman	C	Coleman, Beaverton, Clare, Rosebush
Coloma	C	Coloma, Benton Harbor, St. Joseph, Watervliet

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Commerce	B	Commerce, Clarkston, Drayton Plains, Mayfair, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	C	Coral, Trufant
Cornell	C	Cornell, Escanaba, Gladstone
Croswell	C	Croswell, Applegate, Lexington, Peck, Port Sanilac, Sandusky
Crystal Falls	C	Crystal Falls, Amasa, Iron River
Curtis	C	Curtis
Dansville	C	Dansville, Mason
Detroit	A	
Area 1	A	Detroit - All Areas
Area 2	A	Detroit - All Areas, Center Line, Roseville
Area 3	A	Detroit - All Areas, Center Line, Roseville, Royal Oak
Area 4	A	Detroit - All Areas, Royal Oak, Southfield
Area 5	A	Detroit - All Areas, Farmington, Livonia, Southfield
Area 6	A	Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	C	Dexter, Ann Arbor, Chelsea, Pinckney

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Dimondale	C	Dimondale, Eaton Rapids, Holt, Lansing, Potterville
Dorr	C	Dorr, Byron Center, Grand Rapids, Jamestown, Moline, Wayland
Drayton Plains	B	Drayton Plains, Clarkston, Commerce, Lake Orion, Oxford, Pontiac
Dutton	C	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	C	East Jordan, Boyne City, Charlevoix
East Tawas	C	East Tawas, Oscoda
Eaton Rapids	C	Eaton Rapids, Dimondale, Lansing
Eau Claire	C	Eau Claire, Benton Harbor, Berrien Springs, St. Joseph
Elk Rapids	C	Elk Rapids, Traverse City, Williamsburg
Engadine	C	Engadine

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Escanaba	C	Escanaba, Bark River, Cornell, Gladstone, Rapid River
Ewart	C	Ewart, Le Roy, Reed City
Fairgrove	C	Fairgrove, Akron
Farmington	B	Farmington, Detroit Area 5, Livonia, Mayfair, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	C	Farwell, Clare, Harrison, Rosebush
Fenton	C	Fenton, Flint, Holly
Fife Lake	C	Fife Lake
Flat Rock	C	Flat Rock, Carleton, New Boston, Rockwood, Romulus, Trenton, Wyandotte
Flint	B	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	C	Flushing, Flint
Fountain	C	Fountain, Freesoil, Scottville
Fowlerville	C	Fowlerville, Bell Oak, Howell, Webberville

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Groups</b>	<b>Local Calling Area</b>
Frankenmuth	C	Frankenmuth, Birch Run, Saginaw
Frankfort	C	Frankfort, Beulah
Freeland	C	Freeland, Bay City, Midland, Saginaw
Freeport	C	Freeport, Hastings, Middleville
Freesoil	C	Freesoil, Fountain, Manistee, Scottville
Fremont	C	Fremont, Grant, Hesperia#, Holton#, Newyago, White Cloud
Fulton	C	Fulton, Athens, Climax#, Mendon#, Scotts, Vicksburg
Gagetown	C	Gagetown, Caro#, Cass City#, Owendale, Sebewaing, Unionville
Galesburg	C	Galesburg, Augusta#, Climax#, Kalamazoo, Richland, Scotts
Galien	C	Galien, Baroda#, Buchanan, Sawyer#, Three Oaks
Gladstone	C	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	C	Gladwin, Beaverton, Clare, Harrison
Grand Blanc	C	Grand Blanc, Flint
Grand Haven	C	Grand Haven, Fruitport

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Grand Rapids	B	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	C	Grant, Casnovia, Fremont, Kent City, Newaygo
Grattan	C	Grattan, Grand Rapids, Lowell, Rockford
Greenville	C	Greenville, Belding, Sidney, Trufant
Gwinn	C	Gwinn, Ishpeming, Marquette, Negaunee
Harbor Springs	C	Harbor Springs, Petoskey
Harrietta	C	Harrietta, Cadillac
Harrison	C	Harrison, Clare, Farwell, Gladwin
Hartland	C	Hartland, Brighton, Howell
Hastings	C	Hastings, Freeport, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	C	Hermansville, Norway, Powers
Hillsdale	C	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	C	Holland, Borculo, Hamilton, Saugatuck, Zeeland

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Holly	C	Holly, Fenton
Holt	C	Holt, Dimondale, Lansing, Mason
Hopkins	C	Hopkins, Wayland
Houghton	C	Houghton, Calumet, Donken, Lake Linden, Tapiola
Howell	C	Howell, Brighton, Fowlerville, Hartland, Pinckney
Hudsonville	C	Hudsonville, Byron Center, Grand Rapids, Jamestown, Marne
Indian River	C	Indian River, Cheboygan, Wolverine
Interlochen	C	Interlochen, Traverse City
Ionia	C	Ionia, Lake Odessa, Muir, Orleans, Palo, Saranac
Iron Mountain	C	Iron Mountain, Aurora WI, Channing, Norway, Spread Eagle WI
Iron River	C	Iron River, Amasa, Crystal Falls
Irons	C	Irons, Baldwin, Luther
Ironwood	C	Ironwood, Bessemer, Hurley WI, Wakefield

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Ishpeming	C	Ishpeming, Champion, Gwinn, Marquette, Michigamme, Negaunee, Republic
Jackson	C	Jackson, Brooklyn, Bundy Hill, Clarklake, Grass Lake, Hanover, Leslie, Napoleon, Parma, Rives Junction
Jamestown	C	Jamestown, Byron Center, Dorr, Grand Rapids, Hudsonville
Jonesville	C	Jonesville, Hillsdale, North Adams
Kalamazoo	C	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	C	Kalkaska, South Boardman
Kent City	C	Kent City, Casnovia, Grant, Sparta
Keweenaw	C	Keweenaw, Calumet
Lake Leelanau	C	Lake Leelanau, Northport, Suttons Bay, Traverse City
Lake Linden	C	Lake Linden

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas —Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Lake Odessa	C	Lake Odessa, Clarksville, Hastings, Ionia, Woodland
Lake Orion	C	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester
Lansing	B	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Pottersville, Shaftsbury, Williamston
Lapeer	C	Lapeer
Le Roy	C	Le Roy, Ewart, Reed City, Tustin
Leslie	C	Leslie, Jackson
Lexington	C	Lexington, Applegate, Croswell, Port Sanilac
Linwood	C	Linwood, Bay City
Livonia	B	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	C	Lowell, Ada, Alto, Grand Rapids, Grattan
Luther	C	Luther, Baldwin, Irons, Reed City
Mackinaw Island	C	Mackinaw Island
Mackinaw City	C	Mackinaw City, Cheboygan

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas —Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Mancelona	C	Mancelona
Manchester	C	Manchester, Ann Arbor, Chelsea
Manistee	C	Manistee, Freesoil, Onekama
Manton	C	Manton, Cadillac
Marine City	C	Marine City, Algonac, St. Clair
Marion	C	Marion, McBain
Marne	C	Marne, Allendale#, Conklin#, Coopersville#, Grand Rapids, Hudsonville, Sparta
Marquette	C	Marquette, Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	C	Marshall, Battle Creek
Martin	C	Martin, Plainwell, Wayland
Mason	C	Mason, Dansville, Holt, Lansing, Onondaga
Mayville	C	Mayville, Fostoria
McBain	C	McBain, Cadillac, Falmouth, Marion
Menominee	C	Menominee, Marinette WI
Michigamme	C	Michigamme, Champion, Ishpeming, Republic

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Middleville	C	Middleville, Caledonia, Freeport, Hastings
Milan	C	Milan, Ann Arbor, Ypsilanti
Midland	C	Midland, Auburn, Freeland, Hope, Sanford
Moline	C	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	C	Monroe, Carleton, Ida, Maybee, Newport
Morley	C	Morley
Mt. Clemens	B	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	C	Mulliken, Charlotte
Napoleon	C	Napoleon, Brooklyn, Clarklake, Jackson
Nashville	C	Nashville, Hastings, Vermontville
Negaunee	C	Negaunee, Gwinn, Ispeming, Marquette
Newaygo	C	Newaygo, Fremont, Grant, White Cloud

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
New Baltimore	C	New Baltimore, Algonac, Mt. Clemens, New Haven
Newberry	C	Newberry
New Boston	C	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	C	New Buffalo, Three Oaks
New Haven	C	New Haven, Mt. Clemens, New Baltimore, Washington
Niles	C	Niles, Buchanan, South Bend, Indiana* (* South Bend exchange includes Mishawaka)
Northport	C	Northport, Lake Leelanau
Northville	B	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	C	Norway
Olivet	C	Olivet, Bellevue, Charlotte
Onkama	C	Onkama, Manistee
Oscoda	C	Oscoda, East Tawas
Otsego	C	Otsego, Kalamazoo, Plainwell
Owendale	C	Owendale, Gagetown, Sebewaing

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Oxford	C	Oxford, Clarkston, Drayton Plains, Lake Orion, Pontiac
Peck	C	Peck, Crosswell, Sandusky
Pellston	C	Pellston, Petoskey
Perkins	C	Perkins, Gladstone, Rock
Petoskey	C	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	C	Pinckney, Brighton, Dexter, Howell
Plainwell	C	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake
Plymouth	B	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti
Pontiac	B	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	C	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Portland	C	Portland
Port Sanilac	C	Port Sanilac, Applegate, Carsonville, Crosswell, Lexington, Sandusky
Potterville	C	Potterville, Charlotte, Dimondale, Lansing
Powers	C	Powers, Bark River, Hermansville
Rapid River	C	Rapid River, Escanaba, Gladstone
Reed City	C	Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther
Reese	C	Reese, Saginaw, Vassar
Republic	C	Republic, Champion, Ishpeming, Michigamme
Richland	C	Richland, Augusta, Delton, Hickory Corners, Kalamazoo
Rochester	B	Rochester, Auburn Heights, Lake Orion, Pontiac, Troy, Utica, Washington
Rock	C	Rock, Gladstone, Perkins
Rockford	C	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Sparta

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Rockwood	C	Rockwood, Flat Rock, Trenton, Wyandotte
Romeo	C	Romeo, Armada, Washington
Romulus	B	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	C	Rosebush, Clare, Coleman, Farwell
Roseville	B	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren
Royal Oak	A	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	C	Saginaw, Bay City, Birch Run, Frankenmuth, Freeland, Hemlock, Merrill, Reese, St. Charles
St. Charles	C	St. Charles, Saginaw
St. Clair	C	St. Clair, Marine City, Port Huron
St. Helen	C	St. Helen, West Branch
St. Ignace	C	St. Ignace
St. Joseph	C	St. Joseph, Baroda#, Benton Harbor, Berrien Springs, Coloma, Eau Claire, Watervliet

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Sand Lake	C	Sand Lake, Cedar Springs
Sandusky	C	Sandusky, Applegate, Carsonville, Croswell, Peck, Port Sanilac, Snover
Saranac	C	Saranac, Ionia
Sault Ste. Marie	C	Sault Ste. Marie, Kinross
Scotts	C	Scotts, Climax, Kalamazoo
Scottville	C	Scottville, Fountain, Freesoil, Ludington
Sebewaing	C	Sebewaing, Bay Port, Gagetown, Owendale, Unionville
Snover	C	Snover, Sandusky
Southfield	A	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	C	South Lyon, Ann Arbor, Northville, Plymouth
Sparta	C	Sparta, Casnovia, Cedar Springs, Conklin#, Grand Rapids, Kent City, Marne, Rockford

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Standish	C	Standish
Stephenson	C	Three Oaks, New Buffalo
Traverse City	C	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, Suttons Bay, Williamsburg
Trenton	C	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	B	Trout Lake
Troy	C	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Warren
Trufant	B	Trufant, Coral, Greenville
Tustin	C	Tustin, Cadillac, Le Roy
Ubly	C	Ubly, Bad Axe
Unionville	C	Unionville, Akron, Gagetown, Sebawaing
Utica	C	Utica, Auburn Heights, Mt. Clemens, Rochester, Warren, Washington
Vassar	B	Vassar, Reese
	C	

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
Vermontville	C	Vermontville, Charlotte, Nashville
Vicksburg	C	Vicksburg, Fulton, Kalamazoo
Wakefield	C	Wakefield
Walled Lake	B	Walled Lake, Commerce, Farmington, Northville, Pontiac, West Bloomfield
Walloon Lake	C	Walloon Lake, Boyne City, Boyne Falls#, Petoskey
Warren	B	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington	C	Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica
Watersmeet	C	Watersmeet
Watervliet	C	Watervliet, Benton Harbor, Coloma, St. Joseph
Wayland	C	Wayland, Dorr, Hopkins, Martin, Moline
Wayne	B	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloomfield	B	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**
**6.2 Local Calling Areas — Traditional AT&T Michigan Exchanges, (Cont'd.)**

<b>Exchange or Zone</b>	<b>Rate Group</b>	<b>Local Calling Area</b>
West Branch	C	West Branch, St. Helen
White Cloud	C	White Cloud, Fremont, Newaygo
Whitmore Lake	C	Whitmore Lake, Ann Arbor
Williamsburg	C	Williamsburg, Elk Rapids, Traverse City
Willis	C	Willis, Belleville, New Boston, Ypsilanti
Wolverine	C	Wolverine, Indian River
Wyandotte	B	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	B	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Wayne, Willis
Zeeland	C	Zeeland, Borculo, Drenthe, Holland

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**SECTION 6 - SERVICE AREAS, (CONT'D.)****6.3 List of Cities, Villages, and Townships**

The following list of exchanges and zones shows, by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each exchange or zone. (Villages are indicated by "Vill" and Townships are indicated by "Twp." In Section 6.6.3, cities and villages are combined as "City/Vill")

**6.3.1 Traditional AT&T Michigan Exchanges****ADA ZONE**

Kent County

Twp Ada

Twp Cannon

Twp Cascade

Twp Vergennes

**AKRON EXCHANGE**

Tuscola County

Vill Akron

Twp Akron

Twp Fairgrove

Twp Fairgrove

Twp Gilford

Twp Wisner

**ALBION EXCHANGE**

Calhoun County

City Albion

Twp Albion

Twp Clarence

Twp Eckford

Twp Marengo

Twp Sheridan

Jackson County

Twp Concord

Twp Parma

**ALGONAC EXCHANGE**

St. Clair County

City Algonac

Twp Clay

Twp Cottrellville

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cnt'd.)**

**ALTO ZONE**

Ionia County

    Twp Boston

    Twp Campbell

Kent County

    Twp Bowne

    Twp Caledonia

    Twp Cascade

    Twp Lowell

**AMASA EXCHANGE**

Iron County

    Twp Bates

    Twp Crystal Falls

    Twp Hematite

**ANN ARBOR EXCHANGE**

Washtenaw County

    City Ann Arbor

    Vill Barton Hills

    Twp Ann Arbor

    Twp Freedom

    Twp Lima

    Twp Lodi

    Twp Northfield

    Twp Pittsfield

    Twp Salem

    Twp Scio

    Twp Superior

    Twp Webster

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cnt'd.)**

**APPLEGATE EXCHANGE**

Sanilac

- Vill Applegate
- Twp Buel
- Twp Lexington
- Twp Sanilac
- Twp Washington

**ARMADA EXCHANGE**

Macomb County

- Vill Armada
  - Twp Armada
  - Twp Lenox
  - Twp Ray
  - Twp Richmond
- St. Clair County
- Twp Berlin
  - Twp Riley

**ATHENS EXCHANGE**

Branch County

- Twp Sherwood

Calhoun County

- Vill Athens
- Twp Athens
- Twp Leroy

Kalamazoo County

- Twp Wakeshma

St. Joseph County

- Twp Leonidas

**AUBURN EXCHANGE**

Bay County

- City Auburn
- Twp Beaver
- Twp Monitor
- Twp Williams

Saginaw County

- Twp Tittabawassee

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**AUBURN HEIGHTS ZONE**

Oakland County

City Auburn Hills

City Rochester Hills

Twp Bloomfield

**BAD AXE EXCHANGE**

City of Bad Axe

Twp Bingham

Twp Bloomfield

Twp Colfax

Twp Lincoln

Twp Meade

Twp Sheridan

Twp Siegel

Twp Verona

**BALDWIN EXCHANGE**

Lake County

Vill Baldwin

Twp Cherry Valley

Twp Peacock

Twp Pleasant Plains

Twp Webber

Twp Yates

Newaygo County

Twp Home

Twp Lilley

Twp Merrill

**BARK RIVER EXCHANGE**

Delta County

Twp Bark River

Twp Escanaba

Twp Ford River

Menominee County

Twp Harris

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**BATTLE CREEK EXCHANGE**

Barry County

    Twp Assyria

    Twp Johnstown

Calhoun County

    City Battle Creek

    City Springfield

    Twp Bedford

    Twp Convis

    Twp Emmett

    Twp Fredonia

    Twp Leroy

    Twp Marshall

    Twp Newton

    Twp Pennfield

Kalamazoo County

    Twp Charleston

**BAY CITY EXCHANGE**

Bay County

    City Bay City

    City Essexville

    Twp Bangor

    Twp Frankenlust

    Twp Hampton

    Twp Kawkawlin

    Twp Monitor

    Twp Portsmouth

Saginaw County

    Twp Buena Vista

Tuscola County

    Twp Wisner

**BAY PORT EXCHANGE**

Huron County

    Twp Fairhaven

    Twp McKinley

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**BEAVERTON EXCHANGE**

Clare County

Twp Arthur

Gladwin County

City Beaverton

Twp Beaverton

Twp Billings

Twp Buckeye

Twp Grout

Twp Tobacco

**BELDING EXCHANGE**

Ionia County

City Belding

Twp Keene

Twp Orleans

Twp Otisco

Kent County

Twp Grattan

Twp Oakfield

Twp Vergennes

Montcalm County

Twp Eureka

Twp Fairplain

**BELLEVILLE EXCHANGE**

Wayne County

City Belleville

Twp Sumpter

Twp Van Buren

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**BELLEVUE EXCHANGE**

Barry County

Twp Assyria

Calhoun County

Twp Convis

Twp Pennfield

Eaton County

Vill Bellevue

Twp Bellevue

Twp Kalamo

**BENTON HARBOR EXCHANGE**

Berrien County

City Benton Harbor

Twp Bainbridge

Twp Benton

Twp Hagar

Twp Pipestone

Twp St. Joseph

Twp Sodus

Van Buren County

Twp Covert

Twp Keeler

**BERGLAND EXCHANGE**

Gogebic County

Twp Wakefield

Ontonagon County

Twp Bergland

Twp Matchwood

**BERRIEN SPRINGS EXCHANGE**

Berrien County

Vill Berrien Springs

Twp Baroda

Twp Berrien

Twp Oronoko

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**BESSEMER EXCHANGE**

Gogebic County

City Bessemer

Twp Bessemer

Twp Erwin

**BEULAH EXCHANGE**

Benzie County

Vill Benzonia

Vill Beulah

Twp Benzonia

Twp Blaine

Twp Crystal Lake

Twp Gilmore

Twp Homestead

Twp Joyfield

Twp Lake

Twp Weldon

**BIG BAY EXCHANGE**

Marquette County

Twp Ishpeming

Twp Marquette

Twp Powell

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**BIG RAPIDS EXCHANGE**

Mecosta County

City Big Rapids

Twp Austin

Twp Big Rapids

Twp Colfax

Twp Grant

Twp Green

Twp Mecosta

Newaygo County

Twp Barton

Twp Goodwell

Twp Home

Twp Monroe

Twp Norwich

**BIRCH RUN EXCHANGE**

Genessee County

Twp Vienna

Saginaw County

Vill Birch Run

Twp Birch Run

Twp Taymouth

**BIRMINGHAM ZONE**

Oakland County

City Birmingham

City Bloomfield Hills

City Southfield

City Troy

Vill Beverly Hills

Vill Bingham Farms

Twp Bloomfield

Twp Southfield

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**BOYNE CITY EXCHANGE**

Antrim County  
    Twp Jordan  
    Twp Warner  
Charlevoix County  
    City Boyne City  
    Twp Bay  
    Twp Boyne Valley  
    Twp Evangeline  
    Twp Eveline  
    Twp Hayes  
    Twp Melrose  
    Twp South Arm  
    Twp Wilson

**BREVORT EXCHANGE**

Mackinac County  
    Twp Hendricks  
    Twp Hudson  
    Twp Moran

**BRIGHTON EXCHANGE**

Livingston County  
    City of Brighton  
    Twp Brighton  
    Twp Genoa  
    Twp Green Oak  
    Twp Hamburg  
    Twp Hartland  
    Twp Oceola

**BUCHANAN EXCHANGE**

Berrien County  
    City of Buchanan  
    Twp Berrien  
    Twp Bertrand  
    Twp Buchanan  
    Twp Niles  
    Twp Weesaw

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (ont'd.)**

**BYRON EXCHANGE**

Genesee County

    Twp Argentine

Livingston County

    Twp Cohoctah

    Twp Deerfield

Shiawassee County

    Vill Byron

    Twp Burns

**BYRON CENTER ZONE**

Allegan County

    Twp Dorr

Kent County

    Twp Byron

**CADILLAC EXCHANGE**

Missaukee County

    Twp Caldwell

    Twp Lake

    Twp Richland

Osceola County

    Twp Sherman

Wexford County

    City Cadillac

Twp Antioch

    Twp Boon

    Twp Cherry Grove

    Twp Clam Lake

    Twp Colfax

    Twp Haring

    Twp Henderson

    Twp Selma

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**CALEDONIA ZONE**

Allegan County

    Twp Leighton

Barry County

    Twp Thornapple

Kent County

    Vill Caledonia

    Twp Bowne

    Twp Caledonia

    Twp Gaines

**CALUMET EXCHANGE**

Houghton County

    Vill Calumet

    Vill Copper City

    Vill Laurium

    Twp Calumet

    Twp Franklin

    Twp Hancock

    Twp Osceola

    Twp Schoolcraft

    Twp Torch Lake

Keweenaw County

    Vill Ahmeek

    Twp Allouez

    Twp Eagle Harbor

    Twp Grant

    Twp Houghton

    Twp Sherman

**CARLETON EXCHANGE**

Monroe County

    Vill Carleton

    Twp Ash

    Twp Exeter

Wayne County

    Twp Huron

    Twp Sumpter

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**CARSONVILLE EXCHANGE**

Sanilac County

Vill Carsonville

Twp Bridgehampton

Twp Sanilac

Twp Washington

**CASNOVIA EXCHANGE**

Kent County

Vill Casnovia

Twp Sparta

Twp Tyrone

Muskegon County

Twp Casnovia

Ottawa County

Twp Chester

**CEDAR SPRINGS EXCHANGE**

Kent County

City Cedar Springs

Twp Algoma

Twp Courtland

Twp Nelson

Twp Oakfield

Twp Solon

Twp Spencer

**CENTER LINE ZONE**

Macomb County

City Center Line

City Warren

**CHAMPION EXCHANGE**

Marquette County

Twp Champion

Twp Humboldt

Twp Michigamme

Twp Republic

**SECTION 6 B SERVICE AREAS, CONT'D.**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**CHANNING EXCHANGE**

Dickinson County

    Twp Felch

    Twp Sagola

Iron County

    Twp Mansfield

    Twp Mastodon

**CHARLEVOIX EXCHANGE**

Charlevoix County

    City Charlevoix

    Twp Charlevoix

    Twp Eveline

    Twp Hayes

    Twp Marion

    Twp Norwood

**CHARLOTTE EXCHANGE**

Calhoun County

    Twp Clarence

    Twp Lee

Eaton County

    City Charlotte

    Twp Bellevue

    Twp Benton

    Twp Brookfield

    Twp Carmel

    Twp Eaton

    Twp Kalamo

    Twp Oneida

    Twp Roxand

    Twp Vermontville

    Twp Walton

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**CHEBOYGAN EXCHANGE**

Cheboygan County

City Cheboygan  
Twp Aloha  
Twp Beaugrand  
Twp Benton  
Twp Grant  
Twp Hebron  
Twp Inverness  
Twp Mackinaw  
Twp Mullett  
Twp Munro

**CHELSEA EXCHANGE**

Jackson County

Twp Grass Lake  
Twp Waterloo

Washtenaw County

Vill Chelsea  
Twp Dexter  
Twp Freedom  
Twp Lima  
Twp Lyndon  
Twp Sharon  
Twp Sylvan

**CLARE EXCHANGE**

Clare County

City Clare  
Twp Arthur  
Twp Grant  
Twp Hatton  
Twp Lincoln  
Twp Sheridan

Isabella County

Twp Vernon  
Twp Wise

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**CLARKLAKE EXCHANGE**

Hillsdale County

Twp Somerset

Jackson County

Twp Columbia

Twp Liberty

Twp Napoleon

**CLARKSTON ZONE**

Oakland County

Vill Clarkston

Twp Brandon

Twp Groveland

Twp Independence

Twp Orion

Twp Springfield

Twp White Lake

**CLARKSVILLE EXCHANGE**

Ionia County

Vill Clarksville

Twp Berlin

Twp Boston

Twp Campbell

Twp Odessa

**CLIO-MT. MORRIS EXCHANGE**

Genesee County

City Clio

City Mt. Morris

Twp Genesee

Twp Mt. Morris

Twp Richfield

Twp Thetford

Twp Vienna

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**COLEMAN EXCHANGE**

Clare County

Twp Sheridan

Gladwin County

Twp Beaverton

Twp Tobacco

Isabella County

Twp Denver

Twp Wise

Midland County

City Coleman

Twp Edenville

Twp Geneva

Twp Greendale

Twp Jerome

Twp Warren

**COLOMA EXCHANGE**

Berrien County

City Coloma

Twp Bainbridge

Twp Coloma

Twp Hagar

Twp Watervliet

Van Buren County

Twp Covert

**COMMERCE ZONE**

Oakland County

Twp Commerce

Twp Waterford

Twp West Bloomfield

Twp White Lake

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**CORAL EXCHANGE**

Montcalm County

    Twp Maple Valley

    Twp Pine

    Twp Winfield

**CORNELL EXCHANGE**

Delta County

    Twp Baldwin

    Twp Cornell

    Twp Escanaba

Marquette County

    Twp Wells

**CROSWELL EXCHANGE**

Sanilac County

    City Crowwell

    Twp Buel

    Twp Fremont

    Twp Lexington

    Twp Worth

**CRYSTAL FALLS EXCHANGE**

Iron County

    City Crystal Falls

    Vill Alpha

    Twp Crystal Falls

    Twp Mansfield

    Twp Mastodon

**CURTIS EXCHANGE**

Luce County

    Twp Lakefield

    Twp Newton

    Twp Portage

Schoolcraft County

    Twp Germfask

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**DANSVILLE EXCHANGE**

Ingham County

Vill Dansville  
Twp Bunker Hill  
Twp Ingham  
Twp Wheatfield  
Twp White Oak

**DETROIT ZONE**

Macomb County

City St. Clair Shores

Wayne County

City Allen Park  
City Dearborn  
City Dearborn Heights  
City Detroit  
City Ecorse  
City Grosse Pointe  
City Grosse Pointe Farms  
City Grosse Pointe Park  
City Grosse Pointe Woods  
City Hamtramck  
City Harper Woods  
City Highland Park  
City Inkster  
City Lincoln Park  
City Livonia  
City Melvindale  
City River Rouge  
City Romulus  
City Taylor  
City Westland  
Vill Grosse Pointe Shores  
Twp Grosse Pointe  
Twp Redford

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**DEXTER EXCHANGE**

Livingston County

    Twp Hamburg

    Twp Putnam

Washtenaw County

    Vill Dexter

    Twp Dexter

    Twp Lima

    Twp Scio

    Twp Webster

**DIMONDALE EXCHANGE**

Eaton County

    City Lansing

    Vill Dimondale

    Twp Windsor

Ingham County

    Twp Delhi

**DORR ZONE**

Allegan County

    Twp Dorr

    Twp Salem

**DRAYTON PLAINS ZONE**

Oakland County

    City Lake Angelus

    Twp Independence

    Twp Waterford

    Twp White Lake

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**DUTTON ZONE**

Kent County

City Kentwood

Twp Caledonia

Twp Cascade

Twp Gaines

**EAST JORDAN EXCHANGE**

Antrim County

Twp Echo

Twp Jordan

Charlevoix County

City East Jordan

Twp Eveline

Twp South Arm

Twp Wilson

**EAST TAWAS EXCHANGE**

Arenac County

Twp Whitney

Iosco County

City East Tawas

City Tawas City

Twp Alabaster

Twp Baldwin

Twp Grant

Twp Oscoda

Twp Sherman

Twp Tawas

Twp Wilber

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**EATON RAPIDS EXCHANGE**

Eaton County

City Eaton Rapids

Twp Brookfield

Twp Eaton

Twp Eaton Rapids

Twp Hamlin

Ingham County

Twp Aurelius

Twp Onondaga

**EAU CLAIRE EXCHANGE**

Berrien County

Vill Eau Claire

Twp Berrien

Twp Pipestone

Twp Sodus

**ELK RAPIDS EXCHANGE**

Antrim County

Vill Elk Rapids

Twp Elk Rapids

Twp Milton

Twp Torch Lake

Grand Traverse County

Twp Acme

Twp Whitewater

**ENGADINE EXCHANGE**

Luce County

Twp Lakefield

Twp Pentland

Mackinac County

Twp Garfield

Twp Hudson

Twp Newton

Twp Portage

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**ESCANABA EXCHANGE**

Delta County

City Escanaba  
Twp Bark River  
Twp Escanaba  
Twp Ford River  
Twp Wells

Menominee County

Twp Cedarville

**EVART EXCHANGE**

Clare County

Twp Freeman

Mecosta County

Twp Chippewa  
Twp Fork  
Twp Grant

Osceola County

City Ewart  
Twp Cedar  
Twp Ewart  
Twp Hartwick  
Twp Hersey  
Twp Middle Branch  
Twp Orient  
Twp Osceola  
Twp Rose Lake  
Twp Sylvan

**FAIRGROVE EXCHANGE**

Tuscola County

Vill Fairgrove  
Twp Fairgrove  
Twp Gilford  
Twp Juniata  
Twp Wisner

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**FARMINGTON ZONE**

Delta County

Oakland County

City Farmington

City Farmington Hills

City Novi

Wayne County

City Livonia

**FARWELL EXCHANGE**

Clare County

Vill Farwell

Twp Freeman

Twp Garfield

Twp Grant

Twp Lincoln

Twp Surrey

Isabella County

Twp Coldwater

Twp Gilmore

Twp Nottawa

**FENTON EXCHANGE**

Genesee County

City Fenton

Twp Fenton

Twp Grand Blanc

Twp Mundy

Livingston County

Twp Deerfield

Twp Hartland

Twp Oceola

Twp Tyrone

Oakland County

Twp Holly

Twp Rose

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**FIFE LAKE EXCHANGE**

Grand Traverse County

Vill Fife Lake

TwP Fife Lake

Kalkaska County

TwP Garfield

TwP Springfield

Missaukee County

TwP Bloomfield

Wexford County

TwP Liberty

**FLAT ROCK EXCHANGE**

Monroe County

TwP Ash

TwP Berlin

Wayne County

City Flat Rock

City Woodhaven

TwP Brownstown

TwP Huron

**FLINT EXCHANGE**

Genesee County

City Burton

City Flint

City Swartz Creek

TwP Davison

TwP Flint

TwP Genesee

TwP Grand Blanc

TwP Mt. Morris

TwP Mundy

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**FLUSHING EXCHANGE**

Genesee County

City Flushing

Twp Clayton

Twp Flushing

Twp Mt. Morris

Shiawassee County

Twp Hazelton

**FOUNTAIN EXCHANGE**

Mason County

Vill Fountain

Twp Sheridan

Twp Sherman

**FOWLerville EXCHANGE**

Ingham County

Twp White Oak

Livingston County

Vill Fowlerville

Twp Cohoctah

Twp Conway

Twp Handy

Twp Howell

Twp Iosco

Twp Unadilla

**FRANKENMUTH EXCHANGE**

Saginaw County

City Frankenmuth

Twp Birch Run

Twp Blumfield

Twp Bridgeport

Twp Frankenmuth

Tuscola County

Twp Denmark

Twp Tuscola

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**FRANKFORT EXCHANGE**

Benzie County

City Frankfort

Vill Elberta

Twp Blaine

Twp Crystal Lake

Twp Gilmore

Twp Lake

**FREELAND EXCHANGE**

Midland County

Twp Ingersoll

Saginaw County

Twp Kochville

Twp Richland

Twp Thomas

Twp Tittabawassee

**FREEPORT EXCHANGE**

Barry County

Vill Freeport

Twp Carlton

Twp Irving

Ionia County

Twp Campbell

Kent County

Twp Bowne

**FREESOIL EXCHANGE**

Mason County

Vill Freesoil

Twp Freesoil

Twp Grant

Twp Meade

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**FREMONT EXCHANGE**

Muskegon County

Twps Holton

Newaygo County

City Fremont

Twps Ashland

Twps Bridgeton

Twps Dayton

Twps Denver

Twps Garfield

Twps Lincoln

Twps Sheridan

Twps Sherman

Oceana County

Twps Greenwood

**FULTON EXCHANGE**

Kalamazoo County

Twps Climax

Twps Wakeshma

**GAGETOWN EXCHANGE**

Huron County

Twps Brookfield

Twps Grant

Tuscola County

Vill Gagetown

Vill Columbia

Twps Elkland

Twps Elmwood

**GALESBURG EXCHANGE**

Kalamazoo County

City Galesburg

Twps Charleston

Twps Climax

Twps Comstock

Twps Pavilion

Twps Richland

Twps Ross

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**GALIEN EXCHANGE**

Berrien County

Vill Galien

Twp Bertrand

Twp Galien

Twp Weesaw

**GLADSTONE EXCHANGE**

Delta County

City Gladstone

Twp Baldwin

Twp Brampton

Twp Escanaba

Twp Wells

**GLADWIN EXCHANGE**

Clare County

Twp Arthur

Twp Franklin

Twp Hamilton

Gladwin County

City Gladwin

Twp Billings

Twp Buckeye

Twp Butman

Twp Clement

Twp Gladwin

Twp Grout

Twp Hay

Twp Sage

Twp Secord

Twp Sherman

Roscommon County

Twp Nester

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**GRAND BLANC EXCHANGE**

Genesee County

City Grand Blanc

Twp Atlas

Twp Grand Blanc

Twp Mundy

Oakland County

Twp Holly

**GRAND HAVEN EXCHANGE**

Muskegon County

City Norton Shores

Twp Fruitport

Ottawa County

City Ferrysburg

City Grand Haven

Vill Spring Lake

Twp Allendale

Twp Crockery

Twp Grand Haven

Twp Port Sheldon

Twp Robinson

Twp Spring Lake

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**GRAND RAPIDS ZONE**

Kent County

- City East Grand Rapids
- City Grand Rapids
- City Grandville
- City Kentwood
- City Walker
- City Wyoming
- Twp Ada
- Twp Alpine
- Twp Byron
- Twp Cannon
- Twp Cascade
- Twp Gaines
- Twp Grand Rapids
- Twp Plainfield

Ottawa County

- Twp Georgetown
- Twp Jamestown
- Twp Tallmadge

**GRANT EXCHANGE**

Muskegon County

- Twp Casnovia
- Twp Moorland

Newaygo County

- City Grant
- Twp Ashland
- Twp Bridgeton
- Twp Brooks
- Twp Ensley
- Twp Garfield
- Twp Grant

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd)**

**GRATTAN ZONE**

Kent County

Twp Cannon

Twp Grattan

Twp Oakfield

**GREENVILLE EXCHANGE**

Kent County

Twp Oakfield

Twp Spencer

Montcalm County

City Greenville

Twp Eureka

Twp Fairplain

Twp Montcalm

Twp Sidney

**GWINN EXCHANGE**

Marquette County

Twp Forsyth

Twp Sands

Twp West Branch

**HARBOR SPRINGS EXCHANGE**

Emmett County

City Harbor Springs

Twp Center

Twp Cross Village

Twp Friendship

Twp Little Traverse

Twp Pleasant View

Twp Readmond

Twp West Traverse

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**HARRIETTA EXCHANGE**

Manistee County

    Twp Dickson

Wexford County

    Vill Harrietta

    Twp Boon

    Twp Slagle

    Twp Springville

**HARRISON EXCHANGE**

Clare County

    City Harrison

    Twp Arthur

    Twp Franklin

    Twp Frost

    Twp Greenwood

    Twp Hamilton

    Twp Hatton

    Twp Hayes

    Twp Lincoln

    Twp Redding

    Twp Summerfield

    Twp Winterfield

**HARTLAND EXCHANGE**

Livingston County

    Twp Brighton

    Twp Hartland

    Twp Tyrone

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**HASTINGS EXCHANGE**

Barry County

City Hastings  
Twp Baltimore  
Twp Carlton  
Twp Castleton  
Twp Hastings  
Twp Hope  
Twp Irving  
Twp Rutland  
Twp Yankee Springs

**HERMANSVILLE EXCHANGE**

Menominee County

Twp Meyer

**HILLSDALE EXCHANGE**

Hillsdale County

City Hillsdale  
Twp Adams  
Twp Allen  
Twp Cambria  
Twp Fayette  
Twp Hillsdale  
Twp Jefferson  
Twp Reading

**HOLLAND EXCHANGE**

Allegan County

Twp Fillmore  
Twp Laketown

Ottawa County

City Holland  
Twp Holland  
Twp Olive  
Twp Park  
Twp Port Sheldon

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**HOLLY EXCHANGE**

Oakland County

Vill Holly

Twp Groveland

Twp Holly

Twp Rose

Twp Springfield

**HOLT EXCHANGE**

Ingham County

City Lansing

Twp Alaiedon

Twp Delhi

**HOPKINS EXCHANGE**

Allegan County

Vill Hopkins

Twp Dorr

Twp Hopkins

Twp Monterey

Twp Salem

Twp Watson

**HOUGHTON EXCHANGE**

Houghton County

City Hancock

City Houghton

Vill South Range

Twp Adams

Twp Calumet

Twp Chassell

Twp Franklin

Twp Hancock

Twp Osceola

Twp Portage

Twp Quincy

Twp Stanton

Twp Torch Lake

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**HOWELL EXCHANGE**

Livingston County

City Howell  
Twp Cohoctah  
Twp Deerfield  
Twp Genoa  
Twp Hartland  
Twp Howell  
Twp Iosco  
Twp Marion  
Twp Oceaola

**HUDSONVILLE ZONE**

Ottawa County

City Hudsonville  
Allegan Count  
Twp Georgetown  
Twp Jamestown  
Twp Zeeland

**INDIAN RIVER EXCHANGE**

Cheboygan County

Twp Burt  
Twp Ellis  
Twp Inverness  
Twp Koehler  
Twp Mentor  
Twp Mullett  
Twp Munro  
Twp Tuscarora  
Twp Walker  
Twp Waverly

**INTERLOCHEN EXCHANGE**

Grand Traverse County

Twp Blair  
Twp Grant  
Twp Green Lake

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**IONIA EXCHANGE**

Ionia County

City Ionia  
Twp Berlin  
Twp Easton  
Twp Ionia  
Twp Orange  
Twp Orleans  
Twp Ronald

**IRON MOUNTAIN EXCHANGE**

Dickinson County

City Iron Mountain  
City Kingsford  
Twp Breitung

**IRON RIVER EXCHANGE**

Iron County

City Caspian  
City Gaastra  
City Iron River  
City Stambaugh  
Vill Mineral Hills  
Twp Bates  
Twp Crystal Falls  
Twp Iron River  
Twp Mastodon  
Twp Stambaugh

**IRONS EXCHANGE**

Twp Eden  
Twp Elk  
Twp Newkirk  
Twp Peacock  
Twp Sauble

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**IRONWOOD EXCHANGE**

Gogebic County

City Ironwood

Twp Bessemer

Twp Erwin

Twp Ironwood

**ISHPEMING EXCHANGE**

Marquette County

City Ishpeming

Twp Ely

Twp Ishpeming

Twp Tilden

**JACKSON EXCHANGE**

Jackson County

City Jackson

Twp Blackman

Twp Henrietta

Twp Leoni

Twp Liberty

Twp Napoleon

Twp Rives

Twp Sandstone

Twp Spring Arbor

Twp Summit

Twp Tompkins

**JAMESTOWN ZONE**

Allegan County

Twp Salem

Ottawa County

Twp Jamestown

Twp Zeeland

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**JONESVILLE EXCHANGE**

Hillsdale County

Vill Jonesville

Twp Adams

Twp Fayette

Twp Litchfield

wp Moscow

wp Scipio

**KALAMAZOO EXCHANGE**

Kalamazoo County

ity Kalamazoo

ity Parchment

ity Portage

Twp Comstock

Twp Cooper

Twp Kalamazoo

Twp Oshtemo

Twp Pavilion

Twp Richland

Twp Schoolcraft

Twp Texas

**KALKASKA EXCHANGE**

Kalkaska County

Vill Kalkaska

Twp Bear Lake

Twp Blue Lake

Twp Clearwater

Twp Cold Springs

Twp Excelsior

Twp Garfield

Twp Kalkaska

Twp Oliver

Twp Orange

Twp Rapid River

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**KENT CITY EXCHANGE**

Kent County

Vill Kent City

Twsp Sparta

Twsp Tyrone

**KEWEENAW EXCHANGE**

Keweenaw County

Twsp Eagle Harbor

Twsp Grant

Twsp Houghton

**LAKE LEELANAU EXCHANGE**

Leelanau County

Twsp Bingham

Twsp Centerville

Twsp Leland

Twsp Suttons Bay

**LAKE LINDEN EXCHANGE**

Houghton County

Vill Lake Linden

Twsp Calumet

Twsp Osceola

Twsp Schoolcraft

Twsp Torch Lake

Keweenaw County

Twsp Grant

Twsp Sherman

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**LAKE ODESSA EXCHANGE**

Barry County

Twp Carlton

Twp Woodland

Eaton County

Twp Sunfield

Twp Ellsworth

Ionia County

Vill Lake Odessa

Twp Berlin

Twp Campbell

Twp Odessa

Twp Orange

Twp Sebewa

**LAKE ORION ZONE**

Oakland County

Vill Lake Orion

Twp Addison

Twp Oakland

Twp Orion

Twp Oxford

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**LANSING EXCHANGE**

Clinton County

    Twp Bath

    Twp DeWitt

    Twp Watertown

Eaton County

    Twp Delta

    Twp Windsor

Ingham County

    City East Lansing

    City Lansing

    Twp Alaiedon

    Twp Delhi

    Twp Lansing

    Twp Meridian

    Twp Wheatfield

    Twp Williamston

Shiawassee County

    Twp Woodhull

**LAPEER EXCHANGE**

Lapeer County

    City Lapeer

    City Lansing

    Twp Arcadia

    Twp Attica

    Twp Deerfield

    Twp Elba

    Twp Lapeer

    Twp Mayfield

    Twp Metamora

    Twp Oregon

**LE ROY EXCHANGE**

Osceola County

    Vill LeRoy

    Twp Hartwick

    Twp LeRoy

    Twp Rose Lake

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**LESLIE EXCHANGE**

Ingham County

City Leslie

Twp Bunker Hill

Twp Leslie

Twp Onondaga

Jackson County

Twp Rives

Twp Tompkins

**LEXINGTON EXCHANGE**

Sanilac County

Vill Lexington

Twp Lexington

Twp Sanilac

Twp Worth

**LINWOOD EXCHANGE**

Bay County

Twp Beaver

Twp Fraser

Twp Garfield

Twp Kawkawlin

**LIVONIA ZONE**

Wayne County

City Garden City

City Livonia

City Westland

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**LOWELL ZONE**

Ionia County

Twp Boston

Twp Keene

Kent County

City Lowell

Twp Cascade

Twp Grattan

Twp Lowell

Twp Vergennes

**LUTHER EXCHANGE**

Lake County

Vill Luther

Twp Cherry Valley

Twp Dover

Twp Eden

Twp Newkirk

Twp Peacock

Twp Pinora

**MACKINAC ISLAND EXCHANGE**

Mackinac County

City Mackinac Island

**MACKINAW CITY EXCHANGE**

Cheboygan County

Twp Hebron

Twp Mackinaw

Emmett County

Vill Mackinaw City

Twp Bliss

Twp Carp Lake

Twp Wawatem

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MANCELONA EXCHANGE**

Antrim County

Vill Mancelona

Twp Chestonia

Twp Custer

Twp Kearney

Twp Mancelona

Kalkasa County

Twp Blue Lake

Twp Cold Springs

Twp Rapid River

**MANCHESTER EXCHANGE**

Jackson County

Twp Norvell

Washtenaw County

Vill Manchester

Twp Bridgewater

Twp Freedo

Twp Manchester

Twp Sharon

**MANISTEE EXCHANGE**

Manistee County

City Manistee

Vill East Lake

Twp Brown

Twp Dickson

Twp Filer

Twp Manistee

Twp Norman

Twp Stronach

Mason County

Twp Grant

Twp Meade

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MANTON EXCHANGE**

Missaukee County

    Twp Bloomfield

    Twp Caldwell

Wexford County

    City Manton

    Twp Antioch

    Twp Cedar Creek

    Twp Colfax

    Twp Greenwood

    Twp Hanover

    Twp Liberty

**MARINE CITY EXCHANGE**

St. Clair County

    Twp Marine City

    Twp Casco

    Twp China

    Twp Clay

    Twp Cotterville

    Twp East China

    Twp Ira

**MARION EXCHANGE**

Clare County

    Twp Redding

    Twp Winterfield

Osceola County

    Vill Marion

    Twp Hartwick

    Twp Highland

    Twp Marion

    Twp Middle Branch

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MARNE ZONE**

Ottawa County

Twp Polkton

Twp Tallmadge

Twp Wright

**MARQUETTE EXCHANGE**

Marquette County

City Marquette

Twp Chocolay

Twp Marquette

Twp Negaunee

Twp Sands

**MARSHALL EXCHANGE**

Calhoun County

City Marshall

Twp Convis

Twp Eckford

Twp Fredonia

Twp Marengo

Twp Marshall

**MARTIN EXCHANGE**

Allegan County

Vill Martin

Twp Hopkins

Twp Martin

Twp Otsego

Twp Watson

Twp Wayland

Barry County

Twp Orangeville

Twp Yankee Springs

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MASON EXCHANGE**

Ingham County  
City Mason  
Twp Alaiedon  
Twp Aurelius  
  
Twp Bunker Hill  
Twp Delhi  
Twp Ingham  
Twp Vevay  
Twp Wheatfield

**MAYVILLE EXCHANGE**

Lapeer County  
Twp Rich  
  
Tuscola County  
Vill Mayville  
Twp Dayton  
Twp Fremont  
Twp Watertown

**MC BAIN EXCHANGE**

Clare County  
Twp Winterfield  
  
Missaukee County  
City McBain  
Twp Clam Union  
Twp Lake  
Twp Reeder  
Twp Richland  
Twp Riverside

Oscola County

Twp Highland  
Twp Marion

**MENOMINEE EXCHANGE**

Menominee County  
City Menominee  
Twp Cedarville  
Twp Ingallston  
Twp Mellen  
Twp Menominee

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MICHIGAMME EXCHANGE**

Baraga County

    Twp Covington

    Twp Spurr

Marquette County

    Twp Michigamme

    Twp Republic

**MIDDLEVILLE EXCHANGE**

Allegan County

    Twp Leighton

    Twp Wayland

Barry County

    Vill Middleville

    Twp Irving

    Twp Orangeville

    Twp Thornapple

    Twp Yankee Springs

**MIDLAND EXCHANGE**

Bay County

    Twp Beaver

    Twp Garfield

    Twp Williams

Midland County

    City Midland

    Twp Greendale

    Twp Homer

    Twp Ingersoll

    Twp Jerome

    Twp Larkin

    Twp Lee

    Twp Lincoln

    Twp Midland

    Twp Mills

    Twp Mount Haley

    Twp Porter

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MILAN EXCHANGE**

Lenawee County  
    Twp Macon  
Monroe County  
    City Milan  
    Twp London  
    Twp Milan  
Washtenaw County  
    Twp Augusta  
    Twp Saline  
    Twp York

**MOLINE ZONE**

Allegan County  
    Twp Dorr  
    Twp Leighton  
Kent County  
    Twp Byron  
    Twp Gaines

**MONROE EXCHANGE**

Monroe County  
    City Monroe  
    Twp Erie  
    Twp Frenchtown  
    Twp La Salle  
    Twp Monroe  
    Twp Raisinville

**MORLEY EXCHANGE**

Mecosta County  
    Vill Morley  
    Twp Aetna  
    Twp Deerfield  
Montcalm County  
    Twp Winfield  
Newaygo County  
    Twp Big Prairie

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**MT. CLEMENS EXCHANGE**

Macomb County

City Mt. Clemens

City Sterling Heights

Twp Chesterfield

Twp Clinton

Twp Harrison

Twp Macomb

**MULLIKEN EXCHANGE**

Eaton County

Vill Mulliken

Twp Roxand

Ionia County

Twp Danby

**NAPOLEON EXCHANGE**

Jackson County

Twp Columbia

Twp Napoleon

Twp Norvell

**NASHVILLE EXCHANGE**

Barry County

Vill Nashville

Twp Assyria

Twp Baltimore

Twp Castleton

Twp Maple Grove

Eaton County

Twp Kalamo

Twp Vermontville

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**NEGAUNEE EXCHANGE**

Marquette County

City Negaunee

Twp Ishpeming

Twp Negaunee

Twp Richmond

Twp Tilden

**NEWAYGO EXCHANGE**

Newaygo County

City Newaygo

Twp Big Prairie

Twp Brooks

Twp Croton

Twp Everett

Twp Garfield

Twp Grant

Twp Sherman

**NEW BALTIMORE EXCHANGE**

Macomb County

City New Baltimore

Twp Chesterfield

Twp Lenox

St. Clair County

Twp Casco

Twp Clay

Twp Ira

**NEWBERRY EXCHANGE**

Luce County

Vill Newberry

Twp Columbus

Twp Lakefield

Twp McMillan

Twp Pentland

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**NEW BOSTON EXCHANGE**

Wayne County

Twp Huron

Twp Sumpter

**NEW BUFFALO EXCHANGE**

Berrien County

City New Buffalo

Vill Grand Beach

Vill Michiana

Twp Chikaming

Twp New Buffalo

Twp Three Oaks

**NEW HAVEN EXCHANGE**

Macomb County

Vill New Haven

Twp Chesterfield

Twp Lenox

Twp Macomb

Twp Ray

St. Clair County

Twp Casco

**NILES EXCHANGE**

Berrien County

City Niles

Twp Berrien

Twp Bertrand

Twp Buchanan

Twp Niles

Cass County

Twp Howard

Twp Milton

Twp Pokagon

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**NORTHPORT EXCHANGE**

Leelanau County

Vill Northport

Twp Leelanau

Twp Leland

**NORTHVILLE EXCHANGE**

Oakland County

City Farmington Hills

City Novi

City Wixom

Twp Lyon

Washtenaw County

Twp Salem

Wayne County

City Northville

Twp Northville

**NORWAY EXCHANGE**

Dickinson County

City Norway

Twp Breitung

Twp Norway

**OLIVET EXCHANGE**

Calhoun County

Eaton County

City Olivet

Twp Walton

**ONEKAMA EXCHANGE**

Vill Onekama

Twp Arcadia

Twp Bear Lake

Twp Brown

Twp Manistee

Twp Onekama

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3 Traditional AT&T Michigan Exchanges, (Ccont'd.)**

**OSCODA EXCHANGE**

Alcona County

    Twp Greenbush

    Twp Mikado

Iosco County

    Twp Au Sable

    Twp Baldwin

    Twp Oscoda

    wp Wilber

**OTSEGO EXCHANGE**

Allegan County

    City Otsego

    Twp Otsego

    Twp Trowbridge

    Twp Watson

Kalamazoo County

    Twp Alamo

Van Buren County

    Twp Pine Grove

**OWENDALE EXCHANGE**

Huron County

    Vill Owendale

    Twp Brookfield

    Twp Grant

**OXFORD ZONE**

Lapeer County

    Twp Dryden

    Twp Hadley

    Twp Metamora

Oakland County

    Vill Leonard

    Vill Oxford

    Twp Brandon

    Twp Independence

    Twp Oxford

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**PECK EXCHANGE**

Sanilac County

Vill Melvin

Vill Peck

Twp Buel

Twp Elk

Twp Fremony

Twp Speaker

**PELLSTON EXCHANGE**

Cheboygan County

Twp Burt

Twp Munro

Emmett County

Vill Pellston

Twp Center

Twp Maple River

Twp McKinley

Twp Pleasant View

**PERKINS EXCHANGE**

Delta County

Twp Baldwin

Twp Maple Ridge

Marquette County

Twp Ewing

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**PETOSKEY EXCHANGE**

- Charlevoix County
  - Twp Bay
  - Twp Hayes
  - Twp Melrose
- Emmett County
  - City Petoskey
  - Twp Bear Creek
  - Twp Littlefield
  - Twp Little Traverse
  - Twp Resort
  - Twp Springvale

**PINCKNEY EXCHANGE**

- Livingston County
  - Vill Pinckney
  - Twp Hamburg
  - Twp Iosco
  - Twp Marion
  - Twp Putnam
  - Twp Unadilla
- Washtenaw County
  - Twp Dexter
  - Twp Lyndon

- Allegan County
  - City Plainwell
  - Twp Gunplain
  - Twp Otsego

- Kalamazoo County
  - Twp Alamo
  - Twp Cooper

**PLAINWELL EXCHANGE**

- Allegan County
  - City Plainwell
  - Twp Gunplain
  - Twp Otsego

- Kalamazoo County
  - Twp Alamo
  - Twp Cooper

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**PLYMOUTH EXCHANGE**

Washtenaw County

    Twp Salem

    Twp Superior

Wayne County

    City Plymouth

    City Westland

    Twp Canton

    Twp Northville

    Twp Plymouth

**PONTIAC ZONE**

Oakland County

    City Auburn Hills

    City Keego Harbor

    City Lake Angelus

    City Orchard Lake

    City Pontiac

    City Rochester Hills

    City Sylvan Lake

    Twp Bloomfield

    Twp Independence

    Twp Oakland

    Twp Orion

    Twp Waterford

    Twp West Bloomfield

**PORT HURON EXCHANGE**

St. Clair County

    City Marysville

    City Port Huron

    Twp Burtchville

    Twp Clyde

    Twp Fort Gratiot

    Twp Grant

    Twp Kimball

    Twp Port Huron

    Twp St. Clair

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**PORTLAND EXCHANGE**

Clinton County

Twp Eagle

Twp Westphalia

Ionia County

City Portland

Twp Danby

Twp Lyons

Twp Orange

Twp Portland

Twp Sebewa

**PORT SANILAC EXCHANGE**

Sanilac County

Vill Port Sanilac

Twp Bridgehampton

Twp Forester

Twp Sanilac

**POTTERVILLE EXCHANGE**

Eaton County

City Potterville

Twp Benton

Twp Eaton

Twp Eaton Rapids

Twp Windsor

**POWERS EXCHANGE**

Menominee County

Vill Powers

Twp Harris

Twp Spalding

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**RAPID RIVER EXCHANGE**

Delta County

Twp Baldwin  
Twp Bay de Noc  
Twp Brampton  
Twp Ensign  
Twp Masonville  
Twp Nahma

**REED CITY EXCHANGE**

Lake County

Twp Chase  
Twp Pinora

Mecosta County

Twp Grant  
Twp Green

Newaygo County

Twp Barton

Osceola County

City Reed City  
Vill Hersey  
Twp Cedar  
Twp Hersey  
Twp Lincoln  
Twp Richmond

**REESE EXCHANGE**

Saginaw County

Twp Blumfield

Tuscola County

Vill Reese  
Twp Denmark  
Twp Gilford

**REPUBLIC EXCHANGE**

Marquette County

Twp Humboldt  
Twp Republic

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**RICHLAND EXCHANGE**

Barry County

Twp Prairieville

Kalamazoo County

Vill Richlan

Twp Richland

Twp Ross

**ROCHESTER ZONE**

Macomb County

Twp Shelby

Twp Washington

Oakland County

City Rochester

City Rochester Hills

Twp Oakland

**ROCK EXCHANGE**

Delta County

Twp Baldwin

Twp Maple Ridge

Marquette County

Twp Ewing

Twp Turin

Twp Wells

**ROCKFORD ZONE**

Kent County

City Rockford

Twp Algoma

Twp Cannon

Twp Courtland

Twp Oakfield

Twp Plainfield

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**ROCKWOOD EXCHANGE**

Monroe County

Vill South Rockwood

Twp Berlin

Wayne County

City Flat Rock

City Gibraltar

City Rockwood

Twp Brownstown

**ROMEO EXCHANGE**

Macomb County

Vill Romeo

Twp Armada

Twp Bruce

Twp Ray

Twp Washington

Oakland County

Twp Addison

Twp Oakland

**ROMULUS ZONE**

Wayne County

City Romulus

City Taylor

Twp Brownstown

Twp Huron

Twp Van Buren

**ROSEBUSH EXCHANGE**

Isabella County

Vill Rosebush

Twp Denver

Twp Isabella

Twp Nottawa

Twp Vernon

Twp Wise

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**ROSEVILLE ZONE**

Macomb County

City Eastpointe  
City Fraser  
City Roseville  
City St. Clair Shores  
City Warren  
Twp Harrison  
Twp Lake

**ROYAL OAK ZONE**

Oakland County

City Berkley  
City Clawson  
City Ferndale  
City Hazel Park  
City Huntington Woods  
City Madison Heights  
City Oak Park  
City Pleasant Ridge  
City Royal Oak

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**SAGINAW EXCHANGE**

Bay County

    Twp Frankenlust

Saginaw County

    City Saginaw

    City Zilwaukee

    Twp Albee

    Twp Birch Run

    Twp Blumfield

    Twp Bridgeport

    Twp Buena Vista

    Twp Carrollton

    Twp James

    Twp Kochville

    Twp Saginaw

    Twp St. Charles

    Twp Spaulding

    Twp Swan Creek

    Twp Taymouth

        Twp Thomas

    Twp Zilwaukee

**ST. CHARLES EXCHANGE**

Saginaw County

    Vill St. Charles

    Twp Albee

    Twp Brant

    Twp Fremont

    Twp James

    Twp St. Charles

    Twp Spaulding

    Twp Swan Creek

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**ST. CLAIR EXCHANGE**

St. Clair County

City St. Clair

Twp Casco

Twp China

Twp Columbus

Twp East China

Twp St. Clair

**ST. HELEN EXCHANGE**

Ogemaw County

Twp Foster

Roscommon County

Twp AuSable

Twp Backus

Twp Higgins

Twp Nester

Twp Richfield

**ST. IGNACE EXCHANGE**

Mackinac County

City St. Ignace

Twp Brevort

Twp Moran

Twp St. Ignace

**ST. JOSEPH EXCHANGE**

Berrien County

City St. Joseph

Vill Shoreham

Vill Stevensville

Twp Baroda

Twp Lincoln

Twp Oronoko

Twp Royalton

Twp St. Joseph

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**SAND LAKE EXCHANGE**

Kent County

Vill Sand Lake

Twps Nelson

Twps Solon

Twps Spencer

Montcalm County

Vill Pierson

Twps Maple Valley

Twps Pierson

Newaygo County

Twps Ensley

**SANDUSKY EXCHANGE**

Sanilac County

City Sandusky

Twps Buel

Twps Custer

Twps Elk

Twps Elmer

Twps Moore

Twps Watertown

**SARANAC EXCHANGE**

Ionia County

Vill Saranac

Twps Berlin

Twps Boston

Twps Easton

Twps Keene

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**SAULT STE. MARIE EXCHANGE**

Chippewa County

City Sault Ste. Marie

Twp Bay Mills

Twp Bruce

Twp Dafter

Twp Kinross

Twp Soo

Twp Sugar Island

**SCOTTS EXCHANGE**

Kalamazoo County

Twp Climax

Twp Pavilion

Twp Wakeshma

**SCOTTVILLE EXCHANGE**

Mason County

City Scottville

Vill Custer

Twp Amber

Twp Branch

Twp Custer

Twp Eden

Twp Riverton

Twp Sherman

Twp Victory

**SEBEWAING EXCHANGE**

Huron County

Vill Sebewaing

Twp Brookfield

Twp Fairhaven

Twp Sebewaing

Tuscola County

Twp Akron

Twp Columbia

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**SNOVER EXCHANGE**

Sanilac County

    Twp Argyle

    Twp Evergreen

    Twp Lamotte

    Twp Marlette

    Twp Moore

**SOUTHFIELD ZONE**

Oakland County

    City Lathrup Village

    City Southfield

    Vill Bingham Farms

**SOUTH LYON EXCHANGE**

Livingston County

    Twp Green Oak

Oakland County

    City South Lyon

    Twp Lyon

Washtenaw County

    Twp Northfield

    Twp Salem

**SPARTA ZONE**

Kent County

    Vill Sparta

    Twp Algoma

    Twp Alpine

    Twp Plainfield

    Twp Sparta

Ottawa County

    Twp Chester

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**STANDISH EXCHANGE**

Arenac County

City Standish

Twp Arenac

Twp Deep River

Twp Lincoln

Twp Standish

Bay County

Twp Gibson

Gladwin County

Twp Grim

**STEPHENSON EXCHANGE**

Menominee County

City Stephenson

Vill Daggett

Twp Cedarville

Twp Daggett

Twp Holmes

Twp Ingallston

Twp Lake

Twp Mellen

Twp Nadeau

Twp Stephenson

**THREE OAKS EXCHANGE**

Berrien County

Vill Three Oaks

Twp Chikaming

Twp Galien

Twp New Buffalo

Twp Three Oaks

Twp Weesaw

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**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**TRAVERSE CITY EXCHANGE**

Grand Traverse County

City Traverse City

Twp Acme

Twp Blair

Twp East Bay

Twp Garfield

Twp Green Lake

Twp Long Lake

Twp Peninsula

Twp Union

Twp Whitewater

Lee Lanau County

Twp Bingham

Twp Elmwood

Twp Solon

**TRENTON ZONE**

Wayne County

City Gibraltar

City Trenton

City Woodhaven

Twp Brownstown

Twp Grosse Ile

**TROUT LAKE EXCHANGE**

Chippewa County

Twp Trout Lake

Mackinac County

Twp Brevort

Twp Moran

**TROY ZONE**

Oakland County

City Troy

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**TRUFANT EXCHANGE**

Kent County

Twp Spencer

Montcalm County

Twp Maple Valley

Twp Montcalm

Twp Pine

**TUSTIN EXCHANGE**

Lake County

Twp Dover

Osceola County

Vill Tustin

Twp Burdell

Twp Hartwick

Twp Highland

Twp Le Roy

Twp Rose Lake

Twp Sherman

**UBLY EXCHANGE**

Huron County

Vill Ubly

Twp Bingham

Twp Paris

Twp Sheridan

Sanilac County

Twp Argyle

Twp Austin

Twp Evergreen

Twp Greenleaf

Twp Minden

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**UNIONVILLE EXCHANGE**

Huron County

Twp Sebewaing

Tuscola County

Vill Unionville

Twp Akron

Twp Almer

Twp Columbia

Twp Wisner

**UTICA EXCHANGE**

Macomb County

City Sterling Heights

City Utica

Twp Macomb

Twp Shelby

**VASSAR EXCHANGE**

Tuscola County

City Vassar

Twp Denmark

Twp Juniata

Twp Tuscola

Twp Vassar

**VERMONTVILLE EXCHANGE**

Eaton County

Vill Vermontville

Twp Chester

Twp Kalamo

Twp Sunfield

Twp Vermontville

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**VICKSBURG EXCHANGE**

Kalamazoo County

City Portage

Vill Vicksburg

Twp Brady

Twp Pavilion

Twp Schoolcraft

St. Joseph County

Twp Mendon

Twp Park

**WAKEFIELD EXCHANGE**

Gogebic County

City Wakefield

Twp Bessemer

Twp Erwin

Twp Arenisco

Twp Wakefield

**WALLED LAKE ZONE**

Oakland County

City Novi

City Walled Lake

City Wixom

Vill Wolverine Lake

Twp Commerce

Twp Novi

Twp West Bloomfield

**WALLON LAKE EXCHANGE**

Charlevoix County

Twp Chandler

Twp Melrose

**WARREN ZONE**

Macomb County

City Sterling Heights

City Warren

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**WASHINGTON EXCHANGE**

Macomb County

Twp Macomb

Twp Ray

Twp Shelby

Twp Washington

Oakland County

Twp Oakland

**WATERSMEET EXCHANGE**

Gogebic County

Twp Watersmeet

Ontonagon County

Twp Haight

Twp Interior

**WATERVLIET EXCHANGE**

Berrien County

City Watervliet

Twp Bainbridge

Twp Coloma

Twp Watervliet

Van Buren County

Twp Hartford

Twp Keeler

**WAYLAND EXCHANGE**

Allegan County

City Wayland

Twp Dorr

Twp Hopkins

Twp Leighton

Twp Wayland

Barry County

Twp Yankee Springs

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**WAYNE ZONE**

Wayne County

City Inkster

City Romulus

City Wayne

City Westland

Twp Canton

Twp Van Buren

**WEST BLOOMFIELD ZONE**

Oakland County

City Farmington Hills

City Orchard Lake

Vill Franklin

Twp Bloomfield

Twp West Bloomfield

**WEST BRANCH EXCHANGE**

Gladwin County

Twp Bourret

Twp Clement

Twp Grim

Twp Secord

Ogemaw County

City West Branch

Twp Churchill

Twp Cumming

Twp Edwards

Twp Foster

Twp Hill

Twp Horton

Twp Klacking

Twp Logan

Twp Mills

Twp Ogemaw

Twp West Branch

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**WHITE CLOUD EXCHANGE**

Newaygo County

City White Cloud

Twp Big Prairie

Twp Denver

Twp Everett

Twp Goodwell

Twp Lincoln

Twp Merrill

Twp Monroe

Twp Norwich

Twp Sherman

Twp Wilcox

**WHITMORE LAKE EXCHANGE**

Livingston County

Twp Green Oak

Twp Hamburg

Washtenaw County

Twp Northfield

Twp Webster

**WILLIAMSBURG EXCHANGE**

Grand Traverse County

Twp Acme

Twp East Bay

Twp Whitewater

Kalkaska County

Twp Clearwater

Twp Kalkaska

**WILLIS EXCHANGE**

Washtenaw County

Twp Augusta

Twp Ypsilanti

Wayne County

Twp Sumpter

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**WOLVERINE EXCHANGE**

Cheboygan County

Vill Wolverine

Twp Ellis

Twp Mentor

Twp Nunda

Twp Walker

Twp Wilmot

**WYANDOTTE ZONE**

Wayne County

City Riverview

City Southgate

City Taylor

City Trenton

City Wyandotte

Twp Brownstown

Twp Grosse Ile

**YPSILANTI EXCHANGE**

Washtenaw County

City Ypsilanti

Twp Augusta

Twp Pittsfield

Twp Superior

Twp York

Twp Ypsilanti

Wayne County

Twp Canton

Twp Van Buren

**SECTION 6 - SERVICE AREAS, (CONT'D.)**

**6.3 List of Cities, Villages, and Townships, (Cont'd.)**

**6.3.1 Traditional AT&T Michigan Exchanges, (Cont'd.)**

**ZEELAND EXCHANGE**

Allegan County

Twp Fillmore

Twp Overisel

Ottawa County

City Zeeland

Twp Holland

Twp Zeeland