



YES! Please apply a freeze to the phone lines on my account with Spectrotel.

Account Name _____

Your Name _____

Acct Number _____

Main Telephone Number _____

Signature _____ Date _____

Dear Valued Customer,

You have the option to protect your phone service by adding a freeze to your local and long distance lines. A "freeze" prohibits unauthorized changes to your service and prevents you from being 'slammed' or moved to another carrier.

To prevent being 'slammed', and to ensure your continued discounted rates with Spectrotel, simply check the appropriate box below and return this form to us.

- Apply a freeze to my local* phone service
- Apply a freeze to my long distance service

We will apply your local and/or long distance freeze immediately. Don't delay. There is absolutely no cost to you to receive this important security feature.

For your convenience, you may:

- Fax this form back to us toll free at 1-888-907-5262.
- Or mail it back to us at P.O. Box 7950, Shrewsbury, NJ 07702-7950.

If you have any further questions, please call us at: 1-888-773-9722.

Sincerely,

Spectrotel, Inc.
Customer Care Team

* Subject to availability.